



The Insurer and the **Insureds**, in consideration of the payment of the premium and in reliance upon all statements made in the **Application** furnished to the Insurer designated in the Policy Declarations, a stock insurance corporation, hereafter called the "Insurer," agree as follows. Terms in bold face type have special meaning. See the Glossary of Defined Terms or the applicable Coverage Parts of this Policy.

#### I. TERMS AND CONDITIONS

The terms and conditions of each **Coverage Part** apply only to that **Coverage Part** and shall not apply to any other **Coverage Part**. If any provision in the General Terms and Conditions is inconsistent or in conflict with the terms and conditions of any **Coverage Part**, the terms and conditions of such **Coverage Part** shall control for purposes of that **Coverage Part**.

# II. CANCELLATION

# A. Insurer's Right to Cancel

The Insurer shall not cancel this Policy except for non-payment of any premium when due. The Insurer shall provide to the **Named Insured** written notice of such cancellation stating when, not less than twenty (20) days thereafter, such cancellation shall be effective, except that non-payment of premium due at inception of this Policy will result in the policy being cancelled effective as of the effective date.

# B. Named Insured's Right to Cancel

The **Insureds** grant the exclusive authority to cancel this Policy to the **Named Insured**. The **Named Insured** may cancel this Policy by providing the Insurer written notice stating when thereafter such cancellation shall be effective. The mailing or delivery of such notice shall be sufficient. The unearned premium shall be computed on a pro-rata basis and premium adjustment may be made at the time cancellation is effected or as soon as practicable.

# III. NON-RENEWAL

If the Insurer decides not to offer any renewal terms for this Policy, the Insurer shall provide written notice to the **Named Insured** at least sixty (60) days prior to the Policy expiration date. The notice shall include the reason for such non-renewal.

# IV. NAMED INSURED AUTHORIZATION AND NOTICES TO THE NAMED INSURED

The **Insureds** agree that the **Named Insured** will act on behalf of the **Insureds** with respect to giving of all notices to the Insurer (except pursuant to Section XXII. Paragraph A. Notice of Claim or Privacy Event or B. Notice of Circumstance), the receipt of notices from the Insurer, the payment of the premiums, the receipt of any return premiums that may become due under this Policy, and the acceptance of endorsements.

Any notices required under Section II. CANCELLATION, and Section III. NON-RENEWAL shall be provided to the Named Insured at the last known address and to its insurance agent or broker. The mailing by certified mail of such notice shall be sufficient.

# V. APPLICATION

A. The **Insureds** represent and acknowledge that the statements contained in the **Application** (which shall be maintained on file by the Insurer and be deemed attached to and incorporated into this Policy as if physically attached), are true and are the basis of this Policy and are to be considered as incorporated into and constituting a part of this Policy. This Policy is issued in reliance upon the truth of such representations.



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- B. In the event the **Application** contains any misrepresentation or omission made with the intent to deceive, or which materially affects either the acceptance of the risk or the hazard assumed by the Insurer under the Policy then this Policy shall be voided as to:
  - 1. the **Insured Entity**, if the Chief Executive Officer, Chairperson, Chief Financial Officer, President (or any equivalent position), or the signer of the **Application** knew of such misrepresentation or omission and,
  - 2. any **Insured Persons** who knew of such misrepresentation or omission. Such knowledge shall not be imputed to any other **Insured Persons**.

Notwithstanding anything to the contrary in this Policy and solely to the extent there is a **Non-Indemnifiable Loss**, the Insurer shall not seek to rescind the Policy with respect to any **Insured Person** for any reason.

# VI. CHANGES

Notice to or knowledge possessed by any agent or other person acting on behalf of the Insurer shall not effect a waiver or a change in any part of this Policy or stop the Insurer from asserting any right under the provisions of this Policy, nor shall the provisions be waived or changed except by written endorsement issued to form a part of this Policy.

# VII. NO ACTION AGAINST INSURER

- A. No action shall be taken against the Insurer unless, as a condition precedent, there shall have been full compliance with all the provisions of this Policy or until the amount of the **Insureds'** obligation to pay shall have been finally determined either by final and nonappealable judgment against the **Insureds** after trial or by written agreement of the **Insureds**, the claimant and the Insurer.
- B. No person or organization shall have any right under this Policy to join the Insurer as a party to any Claim against the **Insureds** to determine the **Insureds'** liability, nor shall the Insurer be impleaded by the **Insureds** or their legal representatives in any such Claim.

# VIII. ASSIGNMENT OF INTEREST

Assignment of interest under this Policy shall not bind the Insurer unless its consent is endorsed to this Policy.

#### IX. TERRITORY

Coverage shall apply worldwide.

# X. ENTIRE AGREEMENT

The **Insureds** agree that this Policy constitutes the entire contract existing between them and the Insurer or any of its agents relating to this insurance.

# XI. COORDINATION AMONG COVERAGE PARTS

Subject always to the applicable Limit of Liability, should two or more **Coverage Parts** apply to the same **Claim**; the Insurer will not pay more than the actual **Loss** incurred by the **Insureds**.

# XII. COVERAGE FOR NEW SUBSIDIARIES AND PLANS

- A. If, after the effective date of this Policy:
  - 1. an **Insured Entity** creates or acquires a privately held entity or plan, or



GENERAL TERMS AND CONDITIONS

2. an **Insured Entity** or any **Plan** merges with another privately held entity or plan such that an **Insured Entity** or any **Plan** is the surviving entity or plan,

then such entity or plan, and any subsidiaries, plans, directors, officers, trustees or employees of such entity or plan who otherwise would thereby become an **Insured**, shall be automatically covered under this Policy, subject to its terms and conditions.

Notwithstanding the above, solely with respect to the coverage provided under the Crime **Coverage Part**, Section V, **CONDITIONS**, Paragraph A. 2 New **Employee Benefit Plans**, of the Crime **Coverage Part** controls whether or not such newly created, acquired, or merged plan is an **Insured** as set forth above.

B. Solely with respect to any liability Coverage Part, there shall be no coverage for any Wrongful Act by such created, acquired or merged entity or Plan, or by any persons or entities considered to be Insureds pursuant to paragraph A of this Section, where such Wrongful Act occurred in whole or in part before the effective date of such acquisition or merger or for any Wrongful Act occurring on or after such date which, together with any Wrongful Acts occurring before such date, would be considered Interrelated Wrongful Acts.

# XIII. CHANGE OF STATUS OF INSUREDS

# A. Takeover of the Named Insured

In the event of a **Takeover** of the **Named Insured**, coverage under this Policy shall continue until this Policy expires or is otherwise terminated, but only with respect to **Wrongful Acts** or **Crime Loss** that takes place before the effective date of the **Takeover**, unless:

- 1. the Insurer is notified in writing of the **Takeover** prior to the **Takeover** effective date and agrees in writing to provide coverage for **Wrongful Acts** occurring on or after such effective date, and
- 2. the **Named Insured** accepts any special terms, conditions, exclusions or additional premium charge required by the Insurer.

#### B. Cessation of Subsidiary

If any **Insured Entity** ceases to be a **Subsidiary**, coverage under this Policy shall continue for such **Subsidiary** but only for **Wrongful Acts** by such **Subsidiary** or any **Insured Person** or **Plan** of such **Subsidiary** occurring prior to the date such **Insured Entity** ceased to be a **Subsidiary**.

# C. Transfer or Termination of a Plan

If the sponsorship of a **Plan** is transferred so that an **Insured Entity** is no longer the sole employer sponsor of such **Plan** or if a **Plan** is terminated, coverage under this Policy shall continue for any **Wrongful Act** by or with respect to such **Plan** occurring prior to the date of such transfer or termination.

# XIV. TRADE AND ECONOMIC SANCTIONS

This Policy does not provide coverage for **Insureds**, transactions or that part of **Loss** that is uninsurable under the laws or regulations of the United States concerning trade or economic sanctions.

# XV. VALUATION

All premiums, limits, retentions, **Loss** and other amounts under this policy are expressed and payable in United States of America currency. If any judgment, settlement or any part of **Loss** is expressed or calculated in any other currency, payment of such **Loss** due under this Policy will be made in the currency of the United States of America, at the rate of exchange published in <u>The Wall Street Journal</u> on the date the Insurer's obligation to pay such **Loss** is established, or, if not published on that date, on the date of next publication.

#### XVI. HEADINGS





The descriptions in the headings of this Policy are solely for convenience, and form no part of the terms and conditions of coverage.

# XVII. BANKRUPTCY

Bankruptcy or insolvency of any **Insured** shall not relieve the Insurer of any of its obligations hereunder.

THOSE LIABILITY COVERAGE PARTS DESIGNATED AS "CLAIMS MADE" APPLY ONLY TO CLAIMS FIRST MADE AGAINST THE INSURED DURING THE POLICY PERIOD. CLAIMS MADE UNDER ANY CLAIMS MADE LIABILITY COVERAGE PARTS MUST BE REPORTED IN ACCORDANCE WITH THE SECTION XXII., NOTICE/DATE OF CLAIM/INTERRELATED CLAIM CLAUSE. NO COVERAGE EXISTS FOR CLAIMS FIRST MADE AGAINST THE INSURED AFTER THE END OF THE POLICY PERIOD UNLESS, AND TO THE EXTENT THAT, THE EXTENDED REPORTING PERIOD APPLIES. DEFENSE COSTS REDUCE THE LIMIT OF LIABILITY AND ARE SUBJECT TO THE RETENTION. PLEASE REVIEW THE POLICY CAREFULLY AND DISCUSS THE COVERAGE WITH YOUR INSURANCE AGENT OR BROKER. THE FOLLOWING TERMS AND CONDITIONS APPLY ONLY TO LIABILITY COVERAGE PARTS:

#### XVIII. EXTENDED REPORTING PERIOD

Solely with respect to those Liability Coverage Parts written on a claims made basis, the following applies:

#### A. Optional Extended Reporting Period

If the **Named Insured** cancels or non-renews this Policy or if the Insurer decides not to offer any renewal terms for this Policy, the **Named Insured** shall have the right to purchase, upon payment of an additional premium an extension of this Policy immediately following the end of the **Policy Period**, but only with respect to any **Wrongful Act** committed before the earlier of the end of the **Policy Period** or the effective date of any **Takeover**. The additional premium for such extension is a percentage of the total **Policy Premium** attributable to the **Policy Year** in effect upon such cancellation or non-renewal. For a one year extension, the premium equals seventy-five percent (75%) of such total **Policy Premium**; for a two year extension, the additional premium equals one hundred and twenty-five percent (125%) of such total **Policy Premium**; and for a three year extension, the additional premium equals one hundred and fifty percent (150%) of such total **Policy Premium**.

This period shall be referred to as the Extended Reporting Period.

#### B. Payment of Extended Reporting Period Premium

As a condition precedent to the right to purchase the Extended Reporting Period, the total premium for this Policy must have been paid. The right to purchase the Extended Reporting Period ends sixty (60) days after termination or expiration of the **Policy Period** unless the Insurer receives written notice and full payment of the premium for such Extended Reporting Period within sixty (60) days after such termination or expiration

#### C. Non-Cancelable/Premium Fully Earned

If the Extended Reporting Period is purchased, the entire premium shall be deemed fully earned at its commencement without any obligation by the Insurer to return any portion thereof.

#### D. No Separate Limit

There is no separate or additional limit of liability for the Extended Reporting Period. The remainder of the Limit of Liability applicable to the **Policy Year** in effect at the end of the **Policy Period** is the limit of liability for all **Claims** reported during the Extended Reporting Period.

# XIX. ESTATES, LEGAL REPRESENTATIVES AND SPOUSES

Solely with respect to Liability **Coverage Parts**, the estates, heirs, legal representatives, assigns, spouses and any **Domestic Partners** of the **Insured Persons** shall be considered **Insureds** under this Policy; provided, however,



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coverage is afforded to such estates, heirs, legal representatives, assigns, spouses and **Domestic Partners** only for **Claims** arising solely out of their status as such and, in the case of a spouse or **Domestic Partner**, where such **Claim** seeks damages from marital community property, jointly held property or property transferred from the **Insured Person** to the spouse or **Domestic Partner**. No coverage is provided for any act, error or omission of an estate, heir, legal representative, assign, spouse or **Domestic Partner**. All terms and conditions of this Policy, including without limitation the retention, applicable to **Loss** incurred by the **Insured Person**, shall also apply to loss incurred by such estates, heirs, legal representatives, assigns, spouses and **Domestic Partners**.

# XX. LIMITS OF LIABILITY/RETENTIONS

Solely with respect to Liability Coverage Parts:

# A. Options

This Policy is offered with one of the following options as set forth in the respective Management Liability **Coverage Part** Declarations or the Professional Liability **Coverage Part** Declarations:

- 1. a Single per Policy Year Limit of Liability and Scheduled Retentions; or,
- 2. Scheduled per Policy Year Limits of Liability and Scheduled Retentions.

The **Policy Year** Limits of Liability may not be aggregated or transferred, in whole or in part, so as to provide any additional coverage with respect to **Claims** first made or deemed made during any other **Policy Year**. If the applicable Limits of Liability of for any **Policy Year** are exhausted, the Insurer's obligation for that **Policy Year** shall be deemed completely fulfilled and extinguished.

# B. Single Limit of Liability Option

Where the Single Limit of Liability Option has been selected, as set forth in the respective Management Liability **Coverage Part** Declarations or the Professional Liability **Coverage Part** Declarations, the limits apply as follows:

- the limit of liability set forth in the Management Liability Coverage Part Declarations shall be the maximum per Policy Year aggregate limit of liability of the Insurer for all Loss under this Policy from all Management Liability Coverage Parts shown on the Management Liability Coverage Part Declarations, regardless of the number of such Coverage Parts.
- the limit of liability set forth in the Professional Liability Coverage Part Declarations shall be the maximum per Policy Year aggregate limit of liability of the Insurer for all Loss, all Privacy Event Expenses, and all Network Extortion Expenses under this Policy from all Professional Liability Coverage Parts shown on the Professional Liability Coverage Part Declarations, regardless of the number of such Coverage Parts.

# C. Scheduled Limits of Liability Option

Where the Scheduled Limits of Liability Option as set forth in the respective Management Liability **Coverage Part** Declarations or the Professional Liability **Coverage Part** Declarations, the Scheduled Limits of Liability for each **Coverage Part** shall apply as separate Limits of Liability for each such **Coverage Part** and shall be the maximum per **Policy Year** aggregate limit of liability of the Insurer for all **Loss**, all **Privacy Event Expenses** and all **Network Extortion Expenses** under the respective **Coverage Part** for each **Policy Year**.

# D. Each Claim Limits of Liability

Subject to the applicable Limit of Liability provided in Paragraph B. or C., above, the amounts set forth in the Professional Liability **Coverage Part** Declarations as the each **Claim** Limit of Liability shall be the per **Policy Year** limit of liability of the Insurer for all **Loss** for each such **Claim**.

# E. Privacy Event Expenses/Network Extortion Expenses Sub-Limit of Liability

Subject to the applicable Limits of Liability provided in Paragraph B., C. or D., above:



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- the amount set forth in the Professional Liability Coverage Part Declarations, if any, as the Privacy Regulation Proceedings in the Aggregate Limit shall be the per Policy Year limit of liability of the Insurer for all Loss for all Privacy Regulation Proceedings;;
- the amounts set forth in the Professional Liability Coverage Part Declarations, if any, as the Privacy Event Expenses in the Aggregate Limit and as the Network Extortion Expenses in the Aggregate Limit are the per Policy Year limits of liability of the Insurer for all such Privacy Event Expenses and all such Network Extortion Expenses.

Such amounts as set forth in paragraphs E. 1 and 2 above are sublimits of liability which further reduce, and in no way increase, the applicable each **Claim** and Aggregate Limits of Insurance as set forth on the Professional Liability **Coverage Part** Declarations.

# F. Additional Limit of Liability for Non-Indemnifiable Loss

Solely with respect to Section I, INSURING AGREEMENT A. of the Directors & Officers Liability **Coverage Part**, there is an additional Limit of Liability which shall not exceed \$1,000,000 (the "non-indemnifiable **Loss** limit") per **Policy Year**. This non-indemnifiable **Loss** limit is available only after the applicable Limits of Liability as set forth in the Management Liability **Coverage Part** Declarations has been exhausted.

# G. Retentions

- Retentions set forth in the respective Management Liability Coverage Part Declarations or the Professional Liability Coverage Part Declarations shall apply under each Coverage Part as set forth in such Declarations. The Insurer shall pay Loss in excess of any retention as it becomes due and payable to the Insureds.
- 2. Subject to paragraph 3. below, the Insurer's obligation to pay **Loss** is in excess of any applicable retentions. The Insurer will have no obligation to pay all or any portion of any applicable retention. Should the Insurer, in its sole discretion, pay any retention, then the **Named Insured** shall have the obligation to reimburse the Insurer for such amounts.
- Solely with respect to the Directors & Officers Liability Coverage Part and the Fiduciary Liability Coverage Part, no retention applies to any Insured Person with respect to any Claim against such Insured Persons if:
  - a. the **Insured Entity** and/or any **Plan** are not permitted to advance **Defense Costs** or to indemnify such **Insured Person** for **Loss** by reason of:
    - i. Financial Insolvency; or
    - ii. a good faith determination by the **Insured Entity** and/or any **Plan** that such payment is not permitted under the broadest construction of applicable law; or,
  - b. there is a determination of **No Liability** of such **Insured Person** with respect to such **Claim**, or if such **Claim** is dismissed, or, there is a stipulation to dismiss such **Claim**, with prejudice and without the payment of any consideration.
- 4. Subject to Section XI. Coordination Among Coverage Parts, if a Single Loss is covered under more than one Coverage Part and if more than one retention applies to such Single Loss, the maximum total retention amount applicable to such Single Loss shall be the highest of such applicable retentions.

# H. Supplementary Payment - Defendant Reimbursement

If the Insurer requests an **Insured Person's** presence at a trial, hearing, deposition, mediation or arbitration, the Insurer will pay up to \$250.00 a day per person for reimbursement of costs and expenses incurred in connection with such presence, subject to a maximum amount of \$2,500 per **Claim** per **Policy Year**. Such payments are in addition to the limits of liability and do not erode any retention.

# I. Multiple Insureds, Claims and Claimants

The applicable limit of liability shown in the respective Management Liability **Coverage Part** Declarations or the Professional Liability **Coverage Part** Declarations, and subject to the provisions of this Policy, is the amount the





Insurer will pay for Loss, Privacy Event Expenses (as applicable) or Network Extortion Expenses (as applicable) per Policy Year regardless of the number of Insureds, Claims (including Privacy Regulation Proceedings), Privacy Events, Network Extortions, or persons or entities making Claims.

# XXI. DEFENSE/SETTLEMENT/MEDIATION/PRE-CLAIM ASSISTANCE

Solely with respect to Liability Coverage Parts, and solely with respect to those Claims that are not Privacy Regulation Proceedings:

#### A. Defense of Claims

The Insurer has the right and duty to defend all **Claims** even if the allegations are groundless, false or fraudulent. The Insurer shall have the right to appoint counsel and to make such investigation and defense of a **Claim** as it deems necessary. Alternatively the Insurer may at its option, give its written consent to the defense of any such **Claim** by the **Insureds**. The Insurer's obligation to defend any **Claim** or pay any **Loss**, including **Defense Costs**, shall be completely fulfilled and extinguished if the applicable limit of liability has been exhausted by payment of **Loss**.

#### B. Settlement

1. Consent

The Insurer shall not settle a **Claim** without the written consent of the **Named Insured**. If the **Named Insured** refuses to consent to a settlement or compromise recommended by the Insurer, and acceptable to the claimant, then the limit of liability applicable to such **Claim** for all **Loss** including **Defense Costs** under this Policy shall be reduced to:

a. the amount of the proposed settlement plus **Defense Costs** incurred up to the date of the **Named Insured's** refusal to consent to proposed settlement of such **Claim**;

plus, solely with respect to the Directors & Officers Liability **Coverage Part**, the Employment Practices Liability **Coverage Part**; and the Fiduciary Liability **Coverage Part**:

b. eighty percent (80%) of any Loss, including Defense Costs, in excess of the amount referenced in paragraph a. above, incurred in connection with such Claim. The remaining twenty percent (20%) of any Loss, including Defense Costs, in excess of the amount referenced in paragraph a. above will be borne uninsured and at the Insured's own risk;

which amount shall not exceed the remainder of the applicable limit of liability specified in the Management Liability **Coverage Part** Declarations or the Professional Liability **Coverage Part** Declarations.

2. Mediation

If, prior to institution of arbitration proceedings or service of suit or within sixty (60) days of the institution of such proceedings or service of suit, the Insurer and the **Named Insured** agree to use a process of non binding intervention by a neutral third party to resolve any **Claim** reported to the Insurer, and if such **Claim** is resolved through such process, the Insurer will reduce the retention applicable to such **Claim** by fifty percent or ten thousand dollars (\$10,000.00), whichever is less.

3. Admission

The **Insureds** shall not admit liability, consent to any judgment, agree to any settlement or make any settlement offer without the Insurer's prior written consent, such consent not to be unreasonably withheld. The Insurer shall not be liable for any **Loss** to which it has not consented. The **Insureds** agree that they shall not knowingly take any action which increases the Insurer's exposure for **Loss** under this Policy.

4. Payment of **Loss** in Excess of Retentions

The Insurer is liable to pay only that amount of a covered **Single Loss** in excess of the applicable retention, if any, up to the applicable limit of liability. The retention shall be uninsured.

5. Cooperation/Assistance of **Insureds** 



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The **Insureds** shall furnish the Insurer with copies of reports, investigations, pleadings, and all related papers, and such other information, assistance and cooperation as the Insurer may reasonably request.

# C. Pre-Claim Assistance

Until the date a **Claim** is made, the Insurer may pay for all costs or expenses it incurs, at its sole discretion, as a result of investigating a circumstance that an **Insured** reports in accordance with Section **XXII. NOTICE/DATE OF CLAIM/INTERRELATED CLAIM CLAUSE**. Should a circumstance be investigated pursuant to this Section, and that circumstance later becomes a covered **Claim** under this Policy, then the limits of liability and the retention applicable to such **Claim** shall apply to such **Claim**.

# D. Defense of Privacy Regulation Proceedings

Solely with respect to those **Claims** that are **Privacy Regulation Proceedings**, the **Insureds** and not the Insurer have the duty to defend any **Privacy Regulation Proceedings**. The Insurer shall be entitled to effectively associate in the defense and the negotiation of any settlement of any **Privacy Regulation Proceeding** that involves or appears reasonably likely to involve the Insurer.

# XXII. NOTICE/DATE OF CLAIM/INTERRELATED CLAIM CLAUSE

Paragraphs A. and B. apply only to those Liability **Coverage Parts** written on a claims made basis.

#### A. Notice of Claim or Privacy Event

The **Insureds** shall, as a condition precedent to the obligations of the Insurer under this Policy, give prior written notice to the Insurer of a **Claim** or a **Privacy Event** as soon as practicable after the **Named Insured's** Chief Executive Officer, Chairperson, Chief Financial Officer, President, Risk Manager, In-House General Counsel or Plan Fiduciary (or any equivalent position) learns of such **Claim** or **Privacy Event** but in no event later than ninety (90) days after termination or expiration of the **Policy Period** or any subsequent renewal **Policy Period** in an uninterrupted series of renewals, or prior to the expiration of the Extended Reporting Period, if applicable.

#### B. Notice of Circumstance

If, during the **Policy Period** or the Extended Reporting Period, if applicable, the **Insureds** first become aware of a **Wrongful Act** that occurred during the **Policy Period** which may reasonably give rise to a future **Claim** (a "circumstance") and during such period give written notice to the Insurer of:

- 1. the names of any potential claimants and a description of the **Wrongful Act** which forms the basis of their potential **Claim**;
- 2. the identity of the specific Insureds allegedly responsible for such specific Wrongful Act;
- 3. the consequences which have resulted or may result from such specific Wrongful Act;
- 4. the nature of the potential monetary damages or non-monetary relief which may be sought in consequence of such specific **Wrongful Act**; and,
- 5. the circumstances by which Insureds first became aware of such specific Wrongful Act;

then any **Claim** otherwise covered pursuant to a **Coverage Part** which is subsequently made and which arises out of such circumstance shall be deemed to have been first made and reported to the Insurer by the **Insureds** at the time such written notice was received by the Insurer. No coverage is provided for fees and expenses incurred prior to the time such notice results in a **Claim**.

#### C. Notice of Occurrence for the Media Liability Coverage Part (Occurrence)

Solely with respect to the Media Liability **Coverage Part (Occurrence)**, the **Insureds**, as a condition precedent to the obligations of the Insurer under Media Liability **Coverage Part**, shall give written notice to the Insurer as set forth in such Occurrence form.

# D. Interrelated Claims



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- 1. More than one **Claim** involving the same **Wrongful Act** or **Interrelated Wrongful Acts** shall be considered as one **Claim** which shall be deemed made on the earlier of:
  - a. the date on which the earliest such Claim was first made, or
  - b. the first date valid notice was given by the **Insureds** to the Insurer under this Policy of any **Wrongful** Act or under any prior policy of any **Wrongful** Act or any fact, circumstance, situation, event or transaction which underlies any such Claim.
- More than one Privacy Event involving the same Wrongful Act or Related Wrongful Acts shall be considered as one Privacy Event which shall be subject to the Privacy Event limit applicable to the earliest such Privacy Event reported to the Insurer under this Policy or under any prior policy.

# E. To Whom Notice of Claim or Circumstance is Sent

The Insureds shall give written notice of Claims or circumstances to the Insurer under this Policy as specified in the Policy Declarations, which notice shall be effective upon receipt.

# XXIII. OTHER INSURANCE

Solely with respect to Liability Coverage Parts:

- A. If any **Loss** resulting from any **Claim** is insured under any other valid and collectible insurance, this Policy shall apply only as excess over such other insurance unless such other insurance is written only as specific excess insurance over the limit of liability provided by this Policy.
- B. Any coverage under this Policy for Claims against any Insured Person while acting as an Outside Entity Executive shall be specifically excess of any valid and collectible insurance and/or indemnification available to such Outside Entity Executive from the Outside Entity. Payment by the Insurer or any affiliate of the Insurer under another policy as a result of a Claim against an Insured Person while acting as an Outside Entity Executive shall reduce, by the amount of such payment, the Insurer's Limit of Liability under this Policy with respect to such Claim.

# XXIV. SUBROGATION AND RECOVERY

Solely with respect to Liability Coverage Parts:

- A. To the extent it pays any Loss, the Insurer shall be subrogated to all the Insureds' rights of recovery therefore, including without limitation an Insured Person's right to indemnification or advancement from an Insured Entity. The Insureds shall execute all papers necessary to secure such rights, including executing any documents necessary to enable the Insurer effectively to bring suit in their name, and shall take no action which impairs the Insurer's rights of subrogation or recovery.
- B. If a Single Loss is in part insured and in part uninsured under this Policy or is in an amount in excess of the applicable limit of liability, the Insureds and the Insurer shall attempt to agree upon an equitable allocation of any recoveries made, whether before or after payment of the Loss by the Insurer, from any person or source responsible for causing the Loss. Reasonable expenses incurred in making a recovery shall always have priority of payment from all such recoveries. If, after exerting their best efforts, the Insureds and the Insurer are unable to agree upon such an allocation after taking into account due consideration for the respective parties' willingness to pay the expenses of making any recovery, the Insurer, if requested by the Insureds, shall submit the dispute to binding arbitration. The rules of the American Arbitration Association shall apply with respect to the selection of the arbitration panel, which shall consist of one arbitrator selected by the Insureds, one arbitrator selected by the Insurer, and a third independent arbitrator selected by the first two arbitrators.
- C. In no event shall the **Insureds** be entitled to recoup from recoveries any amount to satisfy any retention until after all amounts which the Insurer is required to pay or pays under any applicable **Coverage Part** are reimbursed to the Insurer.



# **Epack** GENERAL TERMS AND CONDITIONS

- D. No person or **Insured Entity** shall have any right under this Policy to join the Insurer as a party to any **Claim** against the **Insureds** to determine the **Insureds'** liability, nor shall the Insurer be impleaded by the **Insureds** or their legal representatives in any such **Claim**.
- E. Solely with respect to coverage under the Fiduciary Liability **Coverage Part**, the Insurer shall have the right to full recourse against **Insured Persons** who actually commit a **Wrongful Act**, provided however, that if the **Insured Persons** or the **Insured Entity** shall have paid the premium set forth in the Policy Declarations and no part of such premium has been paid, directly or indirectly, from any assets of the **Plan**, then the Insurer shall have no such rights of recourse.

IN WITNESS WHEREOF, the Insurer has caused this Policy to be signed by its Chairman and Secretary at Chicago, Illinois, but the same shall not be binding upon the Insurer unless countersigned by a duly authorized representative of the Insurer.

Chairman

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Secretary

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For purposes of this Policy, words in bold, whether expressed in the singular or the plural, have the meaning set forth below.

# ADMINISTRATOR

Administrator means an Insured who renders Administration Services in connection with the Plan.

# ADMINISTRATION SERVICES

Administration Services means any of the following services in connection with the Plan:

- 1. communicating with or providing information to Employees or Plan participants or beneficiaries regarding any Plan;
- 2. determining vesting and eligibility for Plan participation or benefits;
- 3. calculating benefits provided under the Plan;
- 4. processing applications and related forms required for the payment of benefits;
- 5. performing any record-keeping and data processing functions required by ERISA or any Similar Act or the Plan;
- 6. preparing and filing any necessary reports or returns required under **ERISA or any Similar Act** or the Internal Revenue Code, and the regulations thereunder;
- 7. effecting the payment of benefits or authorized administrative expenses; or,
- 8. enrolling, terminating or canceling Employees or Plan participants or beneficiaries.

#### APPLICATION

**Application** means all signed applications for this Policy and for any policy in an uninterrupted series of policies issued by the Insurer or any affiliate of the Insurer of which this Policy is a renewal or replacement. **Application** includes any materials submitted or required to be submitted therewith. An "affiliate of the Insurer" means an insurer controlling, controlled by, or under common control with, the Insurer.

# ASSUMED UNDER CONTRACT

Assumed Under Contract means liability of others, for Material furnished by the Insured, that the Insured agrees to assume under a hold harmless or indemnity agreement but only to the extent such liability arises out of any Media Activity.

#### CLAIM

#### Claim means:

- a written demand for monetary damages or non-monetary relief (including demands for injunctive or declaratory relief) against an **Insured** alleging a **Wrongful Act**, which **Claim** shall be deemed made on the date of the **Insureds'** receipt of such written demand; or
- a written request received by the **Insured** to toll or waive a statute of limitations in connection with a **Claim** as defined in paragraph **I.** through **V.** below, which **Claim** shall be deemed made on the date of the **Insureds**' receipt of such written request; or

#### When used in the:

- I. Directors & Officers Liability Coverage Part, Claim also means:
  - A. solely with respect to the Insuring Agreements A., B. and C.1., a proceeding which is
    - i. a civil or criminal proceeding in a court of law or equity or any alternative dispute resolution proceeding; or,
    - ii. a formal civil or criminal administrative or regulatory proceeding;





against an **Insured** alleging a **Wrongful Act**, including any appeal therefrom. Such **Claim** shall be deemed made on the earliest of the date of service upon, or other receipt by, any **Insured** of a complaint, subpoena, indictment, notice of charge or similar document in such proceeding or arbitration;

- B. solely with respect to Insuring Agreements A. and B., a formal civil, criminal, administrative or regulatory investigation of an **Insured Person** alleging a **Wrongful Act**, which **Claim** shall be deemed made upon such **Insured Person** being identified by name in a formal order of investigation, Wells Notice, target letter (within the meaning of Title 9, §11.151 of the United States Attorney's Manual), or similar document, as someone against whom a formal civil, criminal, administrative or regulatory investigation may be brought; or,
- C. solely when used with respect to Insuring Agreement C.2., a **Shareholder Demand** which **Claim** shall be deemed made on the date of any **Insured's** receipt of such written demand;
- **II.** Employment Practices Liability **Coverage Part**, **Claim** also means:
  - A. a civil proceeding in a court of law or equity or any alternative dispute resolution proceeding; or,
  - B. a formal civil administrative or regulatory proceeding or formal civil, administrative or regulatory investigation (including an **EEOC Proceeding**);

against an **Insured**, alleging a **Wrongful Employment Practice**, including any appeal therefrom. Such **Claim** shall be deemed made on the earliest of the date of service upon, or other receipt by, any **Insured** of a complaint, subpoena, formal order of investigation, target letter (within the meaning of Title 9, §11.151 of the United States Attorney's Manual), or similar document in such proceeding, arbitration or investigation.

However, **Claim** does not include any criminal proceeding, criminal administrative or criminal regulatory proceeding or criminal investigation. Nor does **Claim** include an audit conducted by the Office of Federal Contract Compliance Programs unless a Notice of Violation, Order to Show Cause or written demand for monetary relief or injunctive relief has been issued;

- III. Fiduciary Liability Coverage Part, Claim also means a proceeding which is a:
  - A. civil or criminal proceeding in a court of law or equity or any alternative dispute resolution proceeding; or
  - B. a formal civil or criminal administrative or regulatory proceeding or formal civil, administrative or regulatory investigation;

against an **Insured** alleging a **Wrongful Act**, including any appeal therefrom. Such **Claim** shall be deemed made on the earliest of service upon, or other receipt by, any **Insured** of a complaint, subpoena, indictment, notice of charge, formal order of investigation, target letter (within the meaning of Title 9, §11.151 of the United States Attorney's Manual), or similar document in such proceeding, arbitration or investigation.

- IV. Miscellaneous Professional Liability Coverage Part, the Media Liability Coverage Part and the Technology & Telecommunications Liability Coverage Part. Claim also means a proceeding which is a:
  - A. civil proceeding in a court of law or equity or any alternative dispute resolution proceeding;
  - B. a formal civil administrative or regulatory proceeding or formal civil, administrative or regulatory investigation,

against an **Insured**, alleging a **Wrongful Act** including any appeal therefrom. Such **Claim** shall be deemed made on the earliest of the date of service upon, or other receipt by, any **Insured** of a complaint, subpoena, formal order of investigation, target letter (within the meaning of Title 9, §11.151 of the United States Attorney's Manual), or similar document in such proceeding, arbitration or investigation.

However, a **Claim** does not include any criminal proceeding, criminal administrative or criminal regulatory proceeding or criminal investigation or informal civil investigation; and,

V. Network Security & Privacy Injury Liability Coverage Part, Claim also means:

A civil proceeding in a court of law or equity or any alternative dispute resolution proceeding, or **Privacy Regulation Proceeding**, against an **Insured**, alleging a **Wrongful Act** including any appeal therefrom. Such **Claim** shall be deemed made on the earliest of the date of service upon, or other receipt by, any **Insured** of a complaint, or similar document in such proceeding or arbitration.





However, a **Claim** does not include any criminal proceeding or criminal or civil investigation. Nor does **Claim** include any regulatory proceeding except if the regulatory proceeding is a **Privacy Regulation Proceeding**.

# COMPLIANCE COSTS

#### Compliance Costs means:

- 1. Consulting Fees incurred in connection with, or
- 2. any fines, penalties or sanctions paid by an **Insured** to a governmental authority pursuant to,

a Voluntary Compliance Program for the actual or alleged inadvertent non-compliance by a Plan with any statute, rule or regulation; provided Compliance Costs shall not include: (i) any costs to correct the non-compliance, or (ii) any Consulting Fees, fines, penalties or sanctions relating to a Plan which, as of the earlier of inception of this Policy or inception of the first policy in an uninterrupted series of policies issued by the **Insurer** of which this **Policy** is a direct or indirect renewal or replacement, any **Insured Person** knew to be actually or allegedly non-compliant.

#### CONSULTING FEES

**Consulting Fees** means reasonable and necessary fees, costs and expenses incurred by the **Insureds** with the prior written consent of the Insurer, including the fees charged by a third party actuary, benefits consultant, accountant or legal counsel, resulting solely from the correction of an actual or alleged inadvertent non-compliance by a **Plan** with any statute, rule or regulation. However, **Consulting Fees** shall not include fees, costs or expenses relating to a **Plan** audit or relating to finding, assessing or identifying such violation.

#### COVERAGE PART

Coverage Part means only those coverage parts designated as included in the Declarations.

# DEFENSE COSTS

**Defense Costs** with respect to all Liability **Coverage Parts** (except Insuring Agreement C.2. of the Directors & Officers Liability **Coverage Part**), means:

- 1. all fees charged by attorneys designated by the Insurer, and all reasonable fees charged by attorneys designated by the **Named Insured** with the Insurer's prior written consent;
- 2. all other fees, costs and expenses resulting from the investigation, adjustment, defense and appeal of a **Claim** incurred by the **Insurer** or by the **Insureds** with the prior written consent of the Insurer; and,
- 3. the costs of appeal, attachment or similar bonds. The Insurer has no obligation to provide such bonds.

**Defense Costs** do not include any fees, costs or expenses incurred by an **Insured** to the extent the **Defense Costs** are without the Insurer's prior written consent.

Solely with respect to Insuring Agreement C.2. of the Directors & Officers Liability Coverage Part, Defense Costs means Investigative Costs.

All fees, costs and expenses incurred in the investigation, adjustment, defense and appeal of a **Claim** must be reasonable and necessary to the defense of the **Claim**.

However, **Defense Costs** does not include salaries, wages, fees, overhead or benefit expenses associated with the directors, **officers**, **Employees** of the **Insured Entity**.

#### DENIAL OF SERVICE ATTACK

**Denial of Service Attack** means an attack executed over one or more networks or the Internet, which attack is specifically designed and intended to disrupt the operation of a network and render a network inaccessible to authorized users.





#### DIRECT AND CONTINUOUS PHYSICAL CONTROL

#### Direct and Continuous Physical Control means at all times:

- located within a facility occupied by the Insured Entity where the Insured Entity physically limits access to the facility to only Insureds who are authorized by the Insured Entity to access information on the laptop, and where the Insured Entity does not permit access by third parties unless they are escorted at all times by an Insured Person;
- 2. within an **Insured Person's** physical reach and unobstructed view while such **Insured Person** is awake; or,
- 3. within a locked container, vehicle or premise which:
  - a. can only be unlocked by an **Insured Person**;
  - b. where the **Insured** has not entrusted the keys or combination (if secured by a combination lock) to a third party other than a **Third Party Custodian**; and,
  - c. where any such locked container is physically affixed to the structure of a building or premise in a manner that precludes its removal.

# DOMESTIC PARTNER

**Domestic Partner** means any person qualifying as a "domestic partner" under any federal, state or local laws or under the **Insured Entity's** employee benefit plans.

#### EEOC PROCEEDING

**EEOC Proceeding** means an investigative proceeding before the Equal Employment Opportunity Commission or an adjudicatory or investigative proceeding before any similar federal, state or local government body whose purpose is to address **Wrongful Employment Practices**.

# EMPLOYEE

**Employee** means all past, present or future full-time or part-time employees of the **Insured Entity** or **Plan**, including seasonal and temporary employees and employees leased or loaned to the **Insured Entity**. **Employee** does not include any volunteers or independent contractors except when used in connection with the Employment Practices Liability **Coverage Part**.

When used in connection with the Crime Coverage Part, Employee has the meaning set forth therein.

#### EMPLOYMENT RELATED BENEFITS

**Employment Related Benefits** means perquisites, fringe benefits, deferred compensation or payments (including insurance premiums) in connection with an employee benefit plan, **Stock Benefits** and any other payment to or for the benefit of an **Employee** arising out of the employment relationship. **Employment Related Benefits** shall not include salary, wages, commissions, or non-deferred cash incentive compensation.

# ERISA OR ANY SIMILAR ACT

**ERISA or any Similar Act** means the Employee Retirement Income Security Act of 1974, as amended, or any similar common or statutory law of the United States, Canada or their states, territories or provinces or any other jurisdiction anywhere in the world.

#### EXECUTIVE

**Executive** means any past, present or future:





- 1. duly elected or appointed director, officer, trustee, governor or Manager of the Insured Entity or Plan;
- 2. management committee member if the **Insured Entity** is a joint venture; or,
- 3. official in the **Insured Entity** organized and operated in a **Foreign Jurisdiction** who is holding a position that is equivalent to an executive position listed in 1. or 2. above.

When used in the Employment Practices Liability **Coverage Part**, **Executive** also includes the director of human resources or functional equivalent position of any **Insured Entity**.

#### FIDUCIARY

Fiduciary means any Insured Person who is described as a fiduciary with respect to the Plan in Section 3(21)(A) of Employee Retirement Income Security Act of 1974, as amended.

#### FINANCIAL INSOLVENCY

#### Financial Insolvency means:

- the appointment of a receiver, conservator, liquidator, trustee, rehabilitator or similar official to take control of, supervise, manage or liquidate such **Insured Entity** or **Plan**; or such **Insured Entity** or **Plan** becoming a debtor in possession; or
- 2. the inability of such **Insured Entity** or **Plan** financially or under applicable law to advance **Defense Costs** or indemnify the **Insured Persons** for **Loss**.

#### FOREIGN JURISDICTION

Foreign Jurisdiction means any jurisdiction, other than the United States or any of its territories or possessions.

# INJURY

#### Injury means:

- 1. any form of libel, slander or defamation or other tort related to disparagement or harm to the character, reputation or feelings of any person or organization, including product disparagement, or trade libel;
- any form of invasion, infringement or interference with rights of privacy or publicity, including false light, public disclosure of private facts, intrusion and commercial appropriation of name or likeness;
- 3. false arrest, detention or imprisonment or malicious prosecution;
- 4. wrongful entry or eviction, trespass, eavesdropping or other invasion of the right of private occupancy;
- 5. infringement of copyright, title, slogan, logo, trademark, trade name, trade dress, service mark or service name;
- 6. plagiarism, piracy, misappropriation of ideas, including ideas under implied contract, or other misappropriation of intellectual property rights or information;
- 7. unfair competition or unfair trade practices alleged in conjunction with 5. and 6. above, including but not limited to dilution, confusion, deceptive trade practices or unfair trade practices, civil actions for consumer fraud, false, disruptive or misleading advertising or misrepresentation in advertising;
- 8. negligent supervision of an **Employee** alleged in conjunction with 1. through 7. above; or
- 9. negligent or intentional infliction of emotional distress, outrage or outrageous conduct.

#### INSURED

#### Insured means the Insured Person and the Insured Entity.





When used in the Fiduciary Liability Coverage Part, Insured also means any Plan.

## INSURED ENTITY

**Insured Entity** means the **Named Insured** and any **Subsidiary** including any such entity as a debtor in possession under United States bankruptcy law or an equivalent status under the law of any other country.

When used in connection with the Crime Coverage Part, Insured has the meaning set forth therein.

# **INSURED PERSON**

Insured Person means Executives and Employees of the Insured Entity.

When used in the:

- I. Directors & Officers Liability Coverage Part, Insured Person also includes any Outside Entity Executive;
- II. Fiduciary Liability Coverage Part, Insured Person also includes Executives or Employees of any Plan;
- III. Miscellaneous Professional Liability Coverage Part, Media Liability Coverage Part, Technology & Telecommunications Liability Coverage Part or the Network Security and Privacy Injury Liability Coverage Part, Insured Person also includes an independent contractor of the Insured Entity; or
- IV. Media Liability Coverage Part, Insured Person also includes any agent or non-compensated author of the Insured Entity.

# INTERNET SERVICES

Internet Services means services to obtain, maintain or use Internet connectivity, including:

- 1. services as an Internet access provider, application service provider, domain name registrar, domain name register, search engine, web browser;
- 2. web hosting, e-commerce transaction services, electronic exchange and auction services, Internet media services, managed and network security services, public key infrastructure services and web portal services; or
- 3. development, design and maintenance of chat rooms, websites, e-mail services, bulletin boards.

# INTERRELATED WRONGFUL ACTS

**Interrelated Wrongful Acts** means **Wrongful Acts** which are logically or causally connected by reason of any common fact, circumstance, situation, transaction or event.

# **INVESTIGATIVE COSTS**

**Investigative Costs** means reasonable and necessary fees and expenses (other than regular or overtime wages or salaries) incurred by the **Insured Entity**, with the prior written consent of the Insurer, in connection with the investigation or evaluation of a **Shareholder Demand**.

# LAPTOP COMPUTER BREACH

Laptop Computer Breach means the loss or theft of a laptop computer or a removable storage device that is:

- 1. in the Insured's Direct and Continuous Physical Control; and,
- 2. used by an **Insured** for a business purpose;

whether or not such laptop is lost or stolen from the **Insured's** premises or from any third party's premises.





# Loss means:

- 1. damages, settlements, judgments (including any award of pre-judgment and post-judgment interest on a covered judgment) and **Defense Costs** for which the **Insured** is legally obligated to pay on account of a covered **Claim**; and
- punitive and exemplary damages and the multiplied portion of multiplied awards (subject to this Policy's other terms, conditions and limitations). Enforceability of this paragraph shall be governed by such applicable law that most favors coverage for such punitive, exemplary and multiplied amounts. As used herein, "applicable law" means the law of any of the following jurisdictions:
  - a. where the Claim seeking such Loss is brought or where such Loss is awarded or imposed; or
  - b. where the Wrongful Act giving rise to the Claim occurred; or
  - c. where the Insureds subject to such Loss are incorporated, have their principal place of business or reside; or
  - d. where the Insurer is incorporated or has its principal place of business.

#### Solely with respect to the:

- 1. Directors & Officers Liability Coverage Part, Insuring Agreement C.2, Loss also includes Investigative Costs;
- 2. Employment Practices Liability **Coverage Part**, **Loss** also includes back pay and front pay, and liquidated damages awarded pursuant to the Age Discrimination in Employment Act or the Equal Pay Act.

#### However, Loss does not include:

- 1. any amount for which an **Insured Person** is absolved from payment by reason of any covenant, agreement or court order;
- 2. any matters which are uninsurable (other than punitive, exemplary and the multiplied portion of multiplied awards as set forth above) under the law pursuant to which this Policy shall be construed.

In addition to the above, and solely with respect to the:

- I. Directors & Officers Liability Coverage Part, Loss does not include:
  - civil or criminal fines, penalties, taxes, sanctions or forfeitures imposed on an **Insured** whether pursuant to law, statute, regulation or court rule, other than those civil fines or penalties imposed under 42 USC 1320d-5(a) of the Health Insurance Portability and Accountability Act of 1996, provided however that the maximum limit of the Insurer's liability for all such fines and penalties shall be \$100,000 per Claim. This sublimit of Liability is part of and not in addition to the applicable Limits of Liability;
  - 2. any amount (other than **Defense Costs**) attributable to the cost of any non-monetary relief, including without limitation any costs associated with compliance with any injunctive relief of any kind or nature;
  - 3. any amounts for which an **Insured** is liable due to an act or omission in knowing violation of any written contract or agreement or due to its assumption of the liability of others under any contract or agreement; or
  - 4. compensation earned by the claimant in the course of employment but unpaid by the **Insured**, including salary, wages, commissions, severance, bonus or incentive compensation.
- II. Employment Practices Liability Coverage Part, Loss does not include:
  - 1. civil or criminal fines, penalties, taxes, sanctions or forfeitures imposed on an **Insured** whether pursuant to law, statute, regulation or court rule;
  - 2. compensation earned by the claimant in the course of employment but unpaid by the **Insured**, including salary, wages, commissions, severance, bonus or incentive compensation; or
  - 3. any amounts for which an **Insured** is liable due to an act or omission in knowing violation of any written contract of employment;
  - 4. amounts, other than **Defense Costs**, representing medical or insurance premiums or benefit claim payments;
  - 5. future salary, wages or commissions of a claimant who is hired, promoted or reinstated to employment pursuant to a settlement of, order in, or other resolution of any **Claim**; or





# 6. Employment Related Benefits.

**III.** Fiduciary Liability **Coverage Part**, **Loss** does not include civil or criminal fines, penalties, taxes, sanctions or forfeitures, imposed on an **Insured** whether pursuant to law, statute, regulation or court rule other than:

## 1. Compliance Costs;

- 2. the five percent or less or the twenty percent or less penalty imposed upon an **Insured** as a **Fiduciary** under Section 502(i) or 502(l) of ERISA; or,
- 3. those civil fines or penalties imposed under 42 USC 1320d-5(a) of the Health Insurance Portability and Accountability Act of 1996, provided however that the maximum limit of the Insurer's liability for all such fines and penalties shall be \$100,000 per **Claim**. This sublimit of Liability is part of and not in addition to the applicable Limits of Liability.
- IV. Miscellaneous Professional Liability Coverage Part, Media Liability Coverage Part, Technology & Telecommunications Liability Coverage Part, or the Network Security and Privacy Injury Liability Coverage Part, Loss does not include:
  - civil or criminal fines, penalties, taxes, sanctions or forfeitures, imposed on an **Insured** whether pursuant to law, statute, regulation or court rule, except that solely with respect to the Network Security and Privacy Injury Liability **Coverage Part** this shall not include **Privacy Regulation Fines**;
  - fees, costs and expenses paid or incurred or charged by any **Insured**, no matter whether claimed as restitution of specific funds, financial loss, set-off or paid in the form of service credits or coupons or other non-cash consideration by the **Insured**;
  - 3. liquidated damages pursuant to a written contract or agreement in excess of the **Insured's** liability caused by the **Wrongful Act**;
  - 4. any amounts for which an **Insured** is liable due to an act or omission in knowing violation of any written contract or agreement or due to its assumption of the liability of others under any contract or agreement;
  - solely with respect to the Media Liability Coverage Part, the Insured's production costs, or the Insured's cost of reprinting, recalling, recovering, shipping, mailing, correcting, reprocessing, restoring, repairing, replacing, or reproducing erroneous, damaged or lost tangible property or Material; or
  - 6. funds, monies, or securities that an **Insured** transferred or failed to transfer.

When used in connection with the Crime Coverage Part, Loss has the meaning set forth therein.

#### MANAGEMENT CONTROL

#### Management Control means:

- owning interests representing more than 50% of the voting, appointment or designation power for the selection of a
  majority of the Board of Directors of a corporation; the management committee members of a joint venture; or the
  members of the management board of a limited liability company; or
- 2. having the right, pursuant to written contract or the by-laws, charter, operating agreement or similar documents of the **Insured Entity**, to elect, appoint or designate a majority of the Board of Directors of a corporation; the management committee of a joint venture; or the management board of a limited liability company.

#### MANAGER

**Manager** means any natural person manager, member of the management board or equivalent executive of an **Insured Entity** that is a limited liability company.

#### MATERIAL

**Material** means media content, in any format, and all software used to distribute or display such media content; provided however, that **Material** does not include:





- 1. the goods or products based on or derived from such content; or,
- 2. the **Insured Entity's** trade name.

#### **MEDIA ACTIVITY**

#### Media Activity means:

- 1. gathering, acquiring, obtaining, researching, developing, editing, preparing, filming, videotaping and recording Material; or
- 2. the dissemination or utterance of Material, by any means, including:
  - a. publishing, producing, printing, advertising, marketing, promoting and exhibiting;
  - b. broadcasting, telecasting, webcasting, cable casting; or,
  - c. syndicating, selling, leasing, licensing, distributing, serializing or releasing Material;

through any medium, including but not limited to wireless or electronic medium.

#### MERCHANDISING ACTIVITY

**Merchandising Activity** means the manufacture, production or distribution of goods (other than media) which contain intellectual property.

#### NAMED INSURED

Named Insured means the person or entity named in Item 1 of the Policy Declarations.

#### NETWORK

**Network** means a party's local or wide area network owned or operated by or on behalf of or for the benefit of that party; provided, however, **Network** shall not include the internet, telephone company networks, or other public infrastructure network (collectively "public infrastructure network") unless such public infrastructure network is operated and controlled exclusively by the **Insured Entity**.

# NETWORK DAMAGE

#### Network Damage means:

- 1. the unscheduled and unplanned inability of an authorized user to gain access to the Network;
- 2. the unauthorized destruction or alteration of any third-party's information residing on the Network; or
- 3. the suspension or interruption of the Network.

# NETWORK EXTORTION

Network Extortion means a third party demand to the Insured Entity for money or securities in exchange for:

- 1. the return of, or refraining from disclosing, the **Insured Entity's** confidential information or the confidential information of others in the **Insured Entity's** care, custody or control;
- 2. not publicizing that the Insured Entity's Network will be or has been impaired, compromised or destroyed; or
- 3. not impairing, altering or destroying the Insured Entity's Network or website;

provided that the **Insured Entity's Executives** reasonably believe that the third party's demand is credible and that there is imminent and probable danger that the extortionist can execute on its demand.





# NETWORK EXTORTION EXPENSE

**Network Extortion Expense** means all reasonable and necessary expenses incurred by the **Insured Entity** in order to directly respond to a **Network Extortion**, including the payment of money or securities demanded by an extortionist, provided, however that the payment of money or securities demanded by an extortionist must be made in conjunction with, and at the direct direction of, any law enforcement agency conducting an investigation of the **Network Extortion**. **Network Extortion Expenses** shall not include the repeated payment of money or securities demanded by any single extortionist or group of extortionists acting in collusion, or in response to multiple extortion demands connected by common facts or circumstances.

## **NO LIABILITY**

No Liability means a final judgment of no liability obtained in favor of an Insured Person after the exhaustion of all appeals.

#### NON-INDEMNIFIABLE LOSS

Non-Indemnifiable Loss means Loss which the Insured Entity fails or refuses to indemnify an Insured Person:

- 1. because of Financial Insolvency; or,
- 2. because it is not permitted to indemnify pursuant to law or contract or the charter, bylaws, operating agreement or similar documents of the **Insured Entity** or **Plan**.

# NONPUBLIC CORPORATE INFORMATION

**Nonpublic Corporate Information** means proprietary trade secret information owned by a third-party that is in the care, custody or control of the **Insured Entity** by operation of law or pursuant to a contractual obligation that requires the **Insured Entity** to maintain the confidentiality of such proprietary trade secret information.

## NONPUBLIC PERSONAL INFORMATION

**Nonpublic Personal Information** means two or more elements of information not available to the general public from which an individual may be identified, including without limitation, an individual's name, address, telephone number, social security number, account relationships, account numbers, account balances, and account histories.

# NOT-FOR-PROFIT OUTSIDE ENTITY

**Not-For-Profit Outside Entity** means any organization exempt from federal income taxation pursuant to 26 U.S.C. §501(c)(3), (4), (6), (7), and (10), as amended.

# OCCURRENCE

**Occurrence** means an accident, including continuous or repeated exposure to substantially the same general harmful conditions.

## **OUTSIDE ENTITY**

Outside Entity means any Not-For-Profit Outside Entity.

#### OUTSIDE ENTITY EXECUTIVE

Outside Entity Executive means an Executive of the Insured Entity who is or was acting as a member of the board of directors, board of trustees, board of managers, or functional equivalent thereof, in any Not-For-Profit Outside Entity, provided and so long as such service is at the specific request, consent or direction of the Insured Entity.





#### PENSION PLAN

**Pension Plan** means any employee pension benefit plan, as defined in 29 U.S.C. §1002, subject to regulation under **ERISA or any Similar Act**. However, **Pension Plan** shall not include an excess benefit plan as defined in 29 U.S.C. §1002 or an employee stock ownership plan as defined in 26 U.S.C. §4975.

#### PERSONAL/PROPRIETARY INJURY

Personal/Proprietary Injury means injury arising out of one or more of the following:

- 1. false arrest, detention or imprisonment, or malicious prosecution;
- 2. wrongful entry or eviction, or other invasion of the right of private occupancy;
- 3. libel, slander, or other forms of defamation;
- 4. plagiarism, misappropriation of ideas (including advertising ideas), or breach of confidentiality;
- 5. invasion, infringement or interference with the rights of privacy or publicity; or
- infringement of copyright, title, slogan, logo, trademark, trade name, trade dress, service mark, or service name. Infringement of copyright does not includes infringement of software, computer code and computer firmware except with respect to the Technology & Telecommunications Liability Coverage Part,

#### PLAN

Plan means:

- any Welfare Plan or Pension Plan which was, on or prior to the effective date of this Policy, sponsored solely by the Insured Entity, or sponsored jointly by the Insured Entity and a labor organization, solely for the benefit of the Employees of the Insured Entity;
- any Welfare Plan or Pension Plan which, after the effective date of this Policy, becomes sponsored solely by the Insured Entity, or jointly by the Insured Entity and a labor organization, solely for the benefit of the Employees of the Insured Entity, if and to the extent coverage with respect to such Plan is afforded pursuant to paragraph A of Section XII. COVERAGE FOR NEW SUBSIDIARIES AND PLANS of the General Terms and Conditions of this Policy;
- any other plan or program otherwise described in paragraphs 1. and 2. above while such plan or program is being actively developed, formed or proposed by the **Insured Entity** prior to the formal creation of such plan or program; or,
- 4. any government-mandated insurance for workers' compensation, unemployment, social security or disability benefits for **Employees** of the **Insured Entity**.

Plan does not include any multi-employer plan as defined in ERISA or any Similar Act.

# POLICY PERIOD

**Policy Period** means the period of time from the effective date and time of this Policy to the date and time of termination as shown in the Policy Declarations, or its earlier cancellation date. If the length of the **Policy Period** is the same as the **Policy Year**, the terms **Policy Period** and **Policy Year** are used interchangeably herein.

#### POLICY PREMIUM

**Policy Premium** means the original premium and the fully annualized amount of any additional premiums, other than the Extended Reporting Period premium, charged by the Insurer before or during the **Policy Period**.

# POLICY YEAR





**Policy Year** means the period of one year following the effective date of the **Policy Period** or any subsequent one-year anniversary thereof. As permitted by individual state law, a **Policy Year** may be extended or reduced by endorsement or by termination of the Policy.

# POLLUTANTS

**Pollutants** means any substance exhibiting hazardous characteristics as is or may be defined or identified on any list of hazardous substances issued by the United States Environmental Protection Agency or any state, local or foreign counterpart. **Pollutants** includes, without limitation, any solid, liquid, gaseous or thermal irritant or contaminant, including smoke, vapor, soot, fumes, acids, alkalis, chemicals or waste (including materials to be recycled, reconditioned or reclaimed), as well as any air emission, odor, waste water, oil or oil products, infectious or medical waste, asbestos, or asbestos products or any noise.

# **PRIVACY EVENT**

**Privacy Event** means an act, error or omission by the **Insured Entity**, by an **Insured Person** within the scope of such individual's duties on behalf of the **Insured Entity** or by someone who the **Insured** has engaged to provide services pursuant to a written contract and for whom the **Insured Entity** is legally responsible which, in the reasonable opinion of an **Executive**, caused, or is reasonably likely to cause, the unauthorized disclosure of **Nonpublic Personal Information** or **Nonpublic Corporate Information**.

# PRIVACY EVENT EXPENSES

Privacy Event Expenses means all reasonable and necessary fees, costs and expenses incurred by the Insured Entity to directly respond to a Privacy Event.

#### PRIVACY INJURY

Privacy Injury means:

- 1. any unauthorized disclosure of, inability to access, inaccuracy in, or the **Insured's** failure to prevent unauthorized access to, **Nonpublic Personal Information**;
- 2. the **Insured's** failure to implement and maintain procedures designed to protect **Nonpublic Personal Information** from unauthorized use or disclosure, in violation of:
  - a. the Named Insured's Privacy Policy; or,
  - b. any federal, state, foreign or other law, statute or regulation governing the confidentiality, integrity, or accessibility of non-public personal information, including but not limited to the Health Insurance Portability and Accountability Act of 1996, Gramm-Leach-Bliley Act, Children's Online Privacy Protection Act, the EU Data Protection Act, or the Fair and Accurate Credit Transactions Act; or
- 3. any unauthorized disclosure of, inability to access, inaccuracy in or an **Insured's** failure to prevent unauthorized access to **Nonpublic Corporate Information**.

# PRIVACY POLICY

Privacy Policy means the Insured Entity's policies in written or electronic form that:

- 1. govern the collection, dissemination, confidentiality, integrity, accuracy or availability of **Nonpublic Personal Information**; and,
- 2. the **Insured Entity** provides to those customers, **Employees** or others who provide it with **Nonpublic Personal Information**.

# PRIVACY REGULATION FINES





**Privacy Regulation Fines** means civil fines, sanctions or penalties imposed under any **Privacy Regulation Proceeding** for a violation of any **Security Breach Notice Law** or any law, statute or regulation referenced under the definition of **Privacy Injury**.

# PRIVACY REGULATION PROCEEDING

**Privacy Regulation Proceeding** means a civil, administrative or regulatory proceeding against an **Insured** by a federal, state or foreign governmental authority alleging a violation of any **Security Breach Notice Law** or any law, statute or regulation referenced under the definition of **Privacy Injury**.

#### PROFESSIONAL SERVICES

**Professional Services** means those services performed by the **Insured Entity** or by an **Insured Person** within the scope of such individual's duties on behalf of the **Insured Entity** for others and that are specified in the attached "Professional Services Endorsement."

# PROPERTY DAMAGE

#### Property Damage means:

- 1. physical injury to tangible property, including all resulting loss of use of that property. All such loss of use shall be deemed to occur at the time of the physical injury that caused it; or,
- 2. loss of use of tangible property that is not physically damaged except that with respect to the Technology & Telecommunications Liability **Coverage Part** such loss of use must be caused by an **Occurrence**.

When used in the Technology & Telecommunications Liability **Coverage Part** or the Network Security & Privacy Injury **Coverage Part**, **Property Damage** does not include electronic data. As used in this definition, electronic data means information, facts or programs stored as or on, created or used on, or transmitted to or from computer software, including systems and applications software, hard or floppy disks, CD-ROMS, tapes, drives, cells, data processing devices or any other media which are used with electronically controlled equipment.

# **RELATED CLAIMS**

Related Claims means all Claims arising out of a single Wrongful Act or arising out of Interrelated Wrongful Acts.

# **RETROACTIVE DATE**

Retroactive Date means the date set forth in the Professional Liability Coverage Part Declarations.

#### ROGUE EMPLOYEE

**Rogue Employee** means an **Employee** of the **Insured Entity** who acts outside of his or her scope of employment authority to deliberately cause an event that gives rise to a **Claim**.

# SECURITY BREACH

Security Breach means the failure of the Insured Entity's Network hardware, software, or firmware, the function or purpose of which is to:

- 1. identify and authenticate parties prior to accessing the Insured Entity's Network;
- 2. control access to the Insured Entity's Network or monitor and audit such access;
- 3. protect against malicious code;
- 4. defend against **Denial of Service Attacks** or co-option of the **Insured Entity's Network** to perpetrate a **Denial of Service Attack** against others; or,





5. ensure confidentiality, integrity and authenticity of information on the **Insured Entity's Network**.

#### SECURITY BREACH NOTICE LAW

Security Breach Notice Law means any statute or regulation that requires an entity storing Nonpublic Personal Information on its Network to provide notice to specified individuals of any actual or potential Security Breach with respect to such Nonpublic Personal Information.

#### SHAREHOLDER DEMAND

Shareholder Demand means any written demand by one or more shareholders of the **Insured Entity** upon the board of directors of any **Insured Entity** to bring a civil proceeding in a court of law against any **Insured Person** for a **Wrongful Act** provided such demand is brought without the assistance, participation or solicitation of any **Executive**.

#### SINGLE LOSS

Single Loss means all Loss arising from each Claim.

# **STOCK BENEFITS**

Stock Benefits means:

- any offering, plan or agreement between the Named Insured and any Employee which grants stock, stock warrants or stock options of the Named Insured to any such Employee, including but not limited to grants of stock options, restricted stock, stock warrants, performance stock shares, or any other compensation or incentive granted in the form of securities of the Named Insured; or
- 2. any payment or instrument in the amount or value of which is derived from the value of securities of the **Named Insured**, including but not limited to stock appreciation rights or phantom stock plans or arrangements.

However, Stock Benefits shall not include employee stock ownership plans or employee stock purchase plans.

#### SUBSIDIARY

# Subsidiary means:

- 1. any entity (other than a partnership) in which the **Named Insured** has **Management Control** directly or indirectly through one or more other **Subsidiaries**:
  - a. on or before the effective date of this Policy; or
  - b. after the effective date of this Policy by reason of being created or acquired by the Named Insured and any Subsidiary after such date, if and to the extent coverage with respect to the entity is afforded pursuant to the General Terms and Conditions, Section XII., COVERAGE FOR NEW SUBSIDIARIES AND PLANS; or
- 2. any not-for-profit entity under section 26 U.S.C. §501(c)(3), (4), (6), (7), and (10), as amended, sponsored exclusively by any **Insured Entity** or any Political Action Committee formed by any **Insured Entity**.

When used in connection with the Crime Coverage Part, Subsidiary has the meaning set forth therein.

## TAKEOVER

# Takeover means:

- 1. the acquisition by another entity or person, or group of entities or persons acting in concert, of:
  - a. the Management Control of the Named Insured; or,





- assets of the Named Insured resulting in the ownership of more than 50% of the total consolidated assets of Named Insured as of the date of the Named Insured's most recent audited consolidated financial statement prior to such acquisition;
- 2. the merger of the Named Insured into another entity such that the Named Insured is not the surviving entity; or,
- 3. the consolidation of the Named Insured with another entity.

# **TECHNOLOGY PRODUCTS**

#### Technology Products means:

- 1. computer hardware products, components and peripherals;
- 2. computer software, computer firmware and all related machine, object or source code; or,
- 3. electronic, telecommunications and wireless equipment,

created, designed, manufactured, sold, or distributed by or on behalf of the **Insured Entity** or licensed or leased, by the **Insured Entity** to others.

# **TECHNOLOGY SERVICES**

#### Technology Services means:

- 1. analysis, design, integration and conversion of computer systems, computer networks and electronic systems;
- 2. designing, developing, programming, installing, servicing, supporting, maintaining and repairing computer software, computer code and computer firmware;
- 3. designing, installing, integrating, servicing, supporting, maintaining and repairing computer hardware;
- 4. education and training in the use of computer hardware and/or computer software;
- 5. information services;
- 6. disk wiping, remediating computer equipment for redeployment and designating computer equipment for disposal;
- 7. data processing, management or warehousing;
- 8. hosting, managing or administering the computer systems or facilities of another;
- 9. Internet Services; or,
- 10. project management and consulting, including the identifying, screening, qualifying and placing of potential candidates for temporary and permanent employment with a client, related to 1. through 9. above or on **Technology Products**.

#### **TELECOMMUNICATION SERVICES**

#### Telecommunication Services means:

- 1. local, regional and long distance wireline and wireless dial tone access and switched services, including value added services such as directory assistance, toll free services, voice mail, call forwarding, call waiting and caller ID;
- 2. ground based satellite communications services;
- 3. DSL and ISDN services;
- 4. video conferencing services;
- 5. paging services;
- 6. basic wire maintenance;
- 7. 911 emergency services;

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- 8. directory services and operator assistance;
- 9. analysis, design, integration and conversion of telecommunication systems;
- 10. voice-over Internet protocol ("VoIP") services, including related VoIP implementation services; or,
- 11. project management and consulting, including identifying, screening, qualifying, placing of potential candidates for temporary and permanent employment with a client, related to 1. through 10. above.

## THIRD PARTY CUSTODIAN

Third Party Custodian means a third party to whom the Insured Entity entrusts Nonpublic Personal information or Nonpublic Corporate Information, where such third party:

- 1. is contractually obligated to protect such information using safeguards at least as effective as the **Insured Entity's** own;
- 2. without limitation, indemnifies the **Insured**, will defend the **Insured** and hold the **Insured** harmless for any unauthorized disclosure, access to or use of such information while in such third party's care, custody or control;
- 3. is audited and inspected by the **Insured Entity** to ensure that the protective safeguards employed by that third party are at least as effective as the **Insured Entity**'s own; and,
- 4. is not authorized by the **Insured** to entrust such information to any other third party.

# UNAUTHORIZED ACCESS

**Unauthorized Access** means any accessing of the **Network** or information residing on the **Network** by unauthorized persons or by authorized persons accessing such information in an unauthorized manner.

#### VOLUNTARY COMPLIANCE PROGRAM

**Voluntary Compliance Program** means any voluntary compliance resolution program or similar voluntary settlement program administered by the United States Internal Revenue Service, the United States Department of Labor or other similar governmental authority located outside the United States, including without limitation:

- 1. the Employee Plans Compliance Resolution System consisting of the Self-Correction Program, the Voluntary Compliance Resolution Program and the Audit Closing Agreement Program all as set forth in IRS Revenue Procedure 2003-44 (as amended, modified, expanded or superseded by any successor Revenue Procedure); or
- 2. Delinquent Filer Voluntary Compliance Program, and the Voluntary Fiduciary Correction Program administered by the Department of Labor.

# WELFARE PLAN

Welfare Plan means any employee welfare benefit plan as defined in 29 U.S.C. §1002, subject to regulation under ERISA or any Similar Act. Welfare Plan shall not include an excess benefit plan as defined in 29 U.S.C. §1002.

#### WHISTLEBLOWER ACTIVITY

Whistleblower Activity means the kind of activity protected under a federal or state whistleblower statute or any regulation promulgated thereunder, regardless of whether or not such activity is done by an **Employee** protected under such statute or regulation.

#### WRONGFUL ACT

Wrongful Act has the meanings set forth below.

I. When used in the Directors & Officers Liability Coverage Part, Wrongful Act means:





- 1. any actual or alleged error, misstatement, misleading statement, act, omission, neglect or breach of duty (including violations of the privacy provisions of the Health Insurance Portability and Accountability Act (HIPAA)) committed or attempted by:
  - a. the Insured Persons in their capacity as such; or
  - b. the **Insured Entity** or by any natural person for whose **Wrongful Act** the **Insured** is legally responsible; or,
- 2. any matter claimed against the **Insured Persons** solely by reason of their serving in such capacity.
- II. When used in the Employment Practices Liability Coverage Part, Wrongful Act means any actual or alleged error, misstatement, misleading statement, act, omission, neglect or breach of duty committed or attempted by the Insured Persons in their capacity as such or by an Insured Entity.
- III. When used in the Fiduciary Liability Coverage Part, Wrongful Act means:
  - any actual or alleged error, omission, negligent act, misstatement, misleading statement, neglect or breach of duty imposed upon an Insured by ERISA or any Similar Act, solely in such Insured's capacity as a Fiduciary of a Plan, or any matter claimed against an Insured solely by reason of his, her or its status as a Fiduciary of a Plan;
  - any actual or alleged error, omission, negligent act, misstatement, misleading statement, neglect or breach of duty committed or attempted by the **Insureds**, including any violation of regulation 45 CFR, Subchapter C, Part 164, under the Health Insurance Portability and Accountability Act of 1996, solely in such **Insured's** capacity as an **Administrator**; or,
  - 3. the failure to properly or timely provide COBRA notices, but only with respect to a **Plan**.
- IV. When used in any Professional Liability Coverage Part, Wrongful Act means any actual or alleged act, error, omission, neglect, breach of duty or Personal/Proprietary Injury committed solely in the conduct of Professional Services.
- V. When used in the Media Liability Coverage Part, Wrongful Act means any actual or alleged act, error or omission, giving rise to an Injury, in the course of performing Media Activity.
- VI. When used in the Technology & Telecommunications Liability Coverage Part, Wrongful Act means any actual or alleged act, error, omission, neglect or breach of duty, or Personal/Proprietary Injury:
  - 1. committed solely in the conduct of Technology Services or Telecommunication Services for others; or
  - 2. resulting in the failure of the **Insured Entity's Technology Products** to perform the function or serve the purpose intended.
- VII. When used in the Network Security and Privacy Injury Liability Coverage Part:
  - solely with respect to Section I. COVERAGE AGREEMENTS, Part A. Insuring Agreements, Paragraph 1. Network Security, Wrongful Act means any actual or alleged act, error, omission, neglect or breach of duty that results in any Security Breach of the Insured Entity's Network;
  - solely with respect to Section I. COVERAGE AGREEMENTS, Part A. Insuring Agreements, Paragraph 2. Basic Privacy Injury Liability, Wrongful Act means any actual or alleged act, error, omission, neglect or breach of duty that results in any Security Breach of the Insured Entity's Network;
  - solely with respect to Section I. COVERAGE AGREEMENTS, Part A. Insuring Agreements, Paragraph 3. Laptop Computer Breach Privacy Liability, Wrongful Act means any actual or alleged act, error, omission, neglect or breach of duty that results in any Laptop Computer Breach;
  - solely with respect to Section I. COVERAGE AGREEMENTS, Part A. Insuring Agreements, Paragraph 4. Broad Form Privacy Injury Liability, Wrongful Act means, with respect to any information in durable and persistent form and in the Insured's care, custody or control, any actual or alleged act, error, omission, neglect or breach of duty; and,





5. solely with respect to Section I. **COVERAGE AGREEMENTS** Part A. **Insuring Agreements**, Paragraph 5. **Privacy Regulatory Proceeding**, **Wrongful Act** has the meaning set forth in Paragraph 1. 2. or 4. above to the extent such referenced Insuring Agreements have been purchased.

# WRONGFUL EMPLOYMENT PRACTICE

Wrongful Employment Practice means any Wrongful Act constituting or relating to:

- 1. wrongful dismissal, discharge or termination of employment, whether actual or constructive;
- 2. employment-related misrepresentation;
- violation of any federal, state or local laws (whether common-law or statutory) concerning employment or discrimination in employment, including the Americans with Disabilities Act of 1992, the Civil Rights Act of 1991, the Age Discrimination in Employment Act of 1967, Title VII of the Civil Rights Act of 1964, the Civil Rights Act of 1866 and the Family and Medical Leave Act of 1993;
- 4. sexual harassment or other unlawful harassment;
- 5. wrongful deprivation of career opportunity, demotion, failure to grant tenure, failure to employ or promote; failure to afford partnership or other equity status and failure to train;
- 6. wrongful discipline of Employees;
- 7. retaliation against **Employees** for the exercise of any legally protected right or for engaging in any legally protected activity;
- 8. negligent evaluation of Employees, negligent hiring, negligent supervision, and negligent training;
- 9. failure to adopt adequate workplace or employment policies and procedures;
- 10. employment-related libel, slander or defamation, humiliation or invasion of privacy;
- 11. employment-related wrongful infliction of emotional distress; or
- 12. solely with respect to any natural person other than an **Employee**, any actual or alleged discrimination, sexual harassment or violation of an individual's civil rights relating to such discrimination or sexual harassment.



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#### INSURING AGREEMENTS

Coverage is provided under the following Insuring Agreements for which a Limit of Liability is shown in the Crime **Coverage Part** Declarations.

#### A. EMPLOYEE THEFT

The Insurer will pay for Loss sustained by the Insured Entity of Money, Securities and Other Property as a direct result of Employee Theft.

# A.1 EMPLOYEE THEFT OF CLIENT PROPERTY WHILE ON CLIENT PREMISES

The Insurer will pay the **Insured Entity** for **Loss** sustained by the **Insured Entity** by reason of loss or damage to **Money**, **Securities** and **Other Property** owned or held by a **Client** on such **Client's Premises** as a direct result of **Employee Theft** while such **Employee** is performing assigned duties pursuant to a written contract between the **Insured Entity** and the **Client** and while such **Employees** are under the direction and control of the **Client**.

# B. FORGERY OR ALTERATION-INCLUDING PERSONAL ACCOUNTS OF THE PROPRIETOR, PARTNERS, MEMBERS, AND OFFICERS OF THE INSURED ENTITY

The Insurer will pay for Loss sustained by the Insured Entity resulting from Forgery or Alteration of, on, or in Covered Instruments that are:

- 1. made or drawn by, or drawn upon, the Insured Entity; or,
- 2. made or drawn by one acting as the Insured Entity's agent,

or that are purported to have been so made or so drawn, by any person, acting alone or together with others. Mechanically reproduced facsimile signatures are the same as handwritten signatures.

The Insurer will also pay reasonable legal expenses that the **Insured Entity** incurs if the **Insured Entity** is sued for refusing to pay any of the **Covered Instruments** under Insuring Agreement B. on the basis that such instrument has been subject to **Forgery** or **Alteration**, and the **Insured Entity** has the Insurer's written consent to defend against the suit. The Insurer will pay for any reasonable and necessary legal expenses that the **Insured Entity** incurs in defense of the suit. The amount paid is additional to the applicable Limit of liability under Insuring Agreement B.

The Insurer will include the proprietor, partners, **Members** and officers of the **Insured Entity** as additional insureds under this Insuring Agreement, but only for **Loss** involving **Covered Instruments** of those persons' personal accounts and subject to the Limit of Liability and Deductible shown in the Crime **Coverage Part** Declarations. Coverage provided for personal accounts is part of, and not in addition to, the Limit of Liability under Insuring Agreement B.

# C. THEFT, DISAPPEARANCE AND DESTRUCTION OF MONEY AND SECURITIES

The Insurer will pay for Loss sustained by the Insured Entity as the direct result of the actual destruction, disappearance or Theft of Money and Securities within the Premises or within any Banking Premises.

This Insuring Agreement shall also include Loss sustained by the Insured Entity as the direct result of:

- 1. damage to the **Premises** or its exterior from an actual or attempted **Theft** of **Money** and **Securities**, if the **Insured Entity** is the owner of the **Premises** or is liable for damage to it; or
- 2. damage to a locked safe, vault, cash box, cash register or cash drawer within the **Premises** from an actual or attempted **Theft** of, or unlawful entry into those containers.

The Insurer will pay for Loss sustained by the Insured Entity as the direct result of the actual destruction, disappearance or Theft of Money and Securities while outside the Premises in the care and custody of a Messenger or armored motor vehicle company.

# D. ROBBERY & SAFE BURGLARY OF OTHER PROPERTY





The Insurer will pay for Loss sustained by the Insured Entity of Other Property as the direct result of:

- 1. an actual or attempted Robbery, inside the Premises, of Other Property from the care and custody of any person, or Safe Burglary inside the Premises. The Insurer will also pay for Loss sustained by the Insured Entity due to damage to the Premises as a direct result of such actual or attempted Robbery or Safe Burglary if the Insured Entity is the owner of the Premises or is liable for damage to it. The Insurer will also pay for damage to a locked safe or vault located inside the Premises resulting directly from such actual or attempted Safe Burglary; or
- an actual or attempted Robbery outside the Premises of Other Property while such Other Property is in the in the care and custody of a Messenger or an armored motor vehicle company and while such Other Property is in the active process of transportation.

But, the Insurer will pay only for the amount the **Insured Entity** cannot recover:

- a. under the Insured Entity's contract with the armored motor vehicle company; and
- b. from any insurance or indemnity carried by, or for the benefit of customers of, the armored motor vehicle company.

# E. COUNTERFEIT MONEY ORDERS AND CURRENCY

The Insurer will pay for Loss sustained by the Insured Entity as a direct result of the Insured Entity's acceptance in good faith of:

- 1. **Counterfeit** postal or express money order issued or purported to have been issued by any post office, express company or bank that are not paid upon presentation; or
- 2. **Counterfeit** paper currency of the United States of America, or any other country in the exchange for merchandise, **Money** or services.

# F. COMPUTER AND FUNDS TRANSFER FRAUD

The Insurer will pay for Loss sustained by the Insured Entity of:

- 1. Money, Securities and Other Property as a direct result of Computer Fraud; or
- 2. Money and Securities on deposit at a Financial Institution, subject to a Transfer Agreement, as a direct result of Funds Transfer Fraud provided that such Transfer Agreement:
  - a. contains a listing of the Insured Entity's Employees who are authorized to initiate wire transfers; and
  - b. requires the **Financial Institution** to make a telephone call to the **Insured Entity's** authorized **Employees** to verify any electronic or wire transfer instructions communicated by the **Insured Entity**, other than:
    - i. prearranged transfers; or
    - ii. transfers made through an automated teller machine before transferring Money or Securities; and
  - c. requires the **Financial Institution** to confirm completed transfers in writing to the **Insured Entity** within five working days; and
  - d. does not impair the **Insured Entity's** right of action against the **Financial Institution** for any loss of **Money** or **Securities** resulting from failure to exercise reasonable care or to comply.

# II. DEFINITIONS

For purposes of this **Coverage Part**, words in bold, whether expressed in the singular or the plural, have the meaning set forth below even if otherwise defined elsewhere.

Alteration means the material modification of an original document by a person acting without authority and with the intent to deceive.





Banking Premises means the interior of that portion of any building occupied by a Financial Institution.

Client means a third party for whom the **Insured Entity** performs specified professional services for a fee.

**Computer Fraud** means **Theft** of **Money**, **Securities** and **Other Property** following and directly related to the use of any computer to fraudulently cause a transfer of that property to a person who is not an **Employee** or to an account of any **Financial Institution** not controlled by the **Insured Entity**.

Coverage Part means the EPACK Extra Crime Coverage Part.

**Counterfeit** means an imitation of an actual valid original which is intended to deceive and to be taken as the original.

**Covered Instruments** means checks, drafts, promissory notes or similar written promises, orders or directions to pay a sum certain in **Money**, and also includes written instruments required in conjunction with any credit, debit or charge card issued to the **Insured Entity** or to any **Employee** for business purposes, or issued to any proprietor, partner, **Member** or officer of the **Insured Entity** for personal use.

Discover or Discovered means:

- A. the time when the Insured Entity first becomes aware of facts which would cause a reasonable person to assume that Loss covered by this Coverage Part did or will happen, regardless of when the act that may cause or contribute to such Loss occurred, even though the exact amount or details of Loss may not be known; or
- B. the time when the Insured Entity first receives notice of an actual or potential claim in which it is alleged that the Insured Entity is liable to a third party under circumstances which, if true, would constitute Loss under this Coverage Part.

Employee means:

- **A.** any natural person:
  - 1. while in the **Insured Entity's** service (and for 60 days after termination of service); and
  - 2. whom the Insured Entity compensates directly by salary, wages, or commissions; and
  - 3. whom the **Insured Entity** has the right to direct and control while performing services for the **Insured Entity**; or
- B. any natural person who is furnished to the Insured Entity:
  - 1. to substitute for a permanent **Employee** on leave; or
  - 2. to meet seasonal or short-term workload conditions;

while that person is subject to the **Insured Entity's** direction and control and performing services for the **Insured Entity**, excluding, however, any such person while having care and custody of the **Insured Entity's** property outside the **Premises**; or

- C. any natural person leased to the **Insured Entity**, under an agreement between the **Insured Entity** and a labor leasing firm, while that person is subject to the **Insured Entity's** direction and control and performing services for the **Insured Entity**; or
- **D.** any non-compensated natural person:
  - 1. other than one who is a fund solicitor, while performing services for the **Insured Entity** that are usual to the duties of an **Employee** or officer; or
  - 2. while acting as a fund solicitor during fund raising campaigns; or
- E. Solely with respect to an Employee Benefit Plan any natural person who is required to be bonded by the Employee Retirement Income Security Act of 1974 (ERISA), any amendments thereto and any regulations promulgated thereunder.

However, **Employee** does not mean any:





- 1. agent, broker, factor, commission merchant, consignee, independent contractor or representative of the same general character; or
- 2. **Manager**, **Member**, partner, proprietor, director or trustee, but solely to the extent he or she is acting in his or her capacity as such;

However, this exception does not apply to an **Employee Benefit Plan**.

**Employee Benefit Plan** means an employee welfare benefit plan or an employee pension benefit plan as more fully set forth in Title 1, Section 3 of the Employee Retirement Income Security Act of 1974 (ERISA) and any amendments thereto and which is solely sponsored by the **Insured Entity**.

**Employee Theft** means the unlawful taking of **Money**, **Securities** and **Other Property** to the deprivation of the **Insured Entity** by an **Employee**, whether identified or not, acting alone or in collusion with others. With respect to Insuring Agreement A.1 only, it means the unlawful taking of **Money**, **Securities** and **Other Property** to the deprivation of the **Client** by an indentified **Employee**. **Employee Theft** also includes **Forgery** by an **Employee**. For purposes of clarification, solely with respect to an **Employee Benefit Plan**, **Employee Theft** means all acts of fraud or dishonesty required to bonded against by the Employee Retirement Income Security Act of 1974 (ERISA), any amendments thereto and any regulations promulgated thereunder.

#### Financial Institution means:

- A. a banking, savings or thrift institution, credit union, or similar depository institution; or
- **B.** a stock brokerage firm, mutual fund, liquid assets fund or similar investment institution where the **Insured Entity** maintains an account.

However, Financial Institution does not include check cashers, currency exchangers or money remittance firms.

**Forgery** means the signing of the name of another person or organization with intent to deceive; it does not mean a signature which consists in whole or in part of one's own name signed with or without authority, in any capacity for any purpose.

Funds Transfer Fraud means Theft of Money and Securities following and directly related to the use of fraudulent written or verbal instructions which are purported to have been made by the Insured Entity, which causes an electronic transfer of Money or Securities from a Financial Institution to:

- A. an account at a Financial Institution not controlled by the Insured Entity; or
- B. a person other than an Employee.

**Insured Entity** means the **Named Insured** and any **Subsidiary**. As respects Insuring Agreement A. only, **Insured Entity** also means, at the inception of the **Policy Period**, any **Employee Benefit Plan**.

**Loss** means solely with respect to Insuring Agreements A., A.1, D. and F., the actual and direct deprivation or dispossession or damage to the property specified in such Insuring Agreement. With respect to all other insuring Agreements Loss means the actual and direct deprivation or dispossession of the property specified in each Insuring Agreement.

**Manager** means any natural person manager, member of the Board of Managers or equivalent executive of a **Named Insured** that is a limited liability company.

Member means an owner of a limited liability company (LLC) represented by its membership interest, who may also serve as a **Manager**.

Messenger means any of the Insured Entity's natural person Members, proprietors, partners, or Employees who are duly authorized by the Insured Entity to have care and custody of the property outside the Premises.

Money means:

- A. currency, coins and bank notes in current use and having a face value; or
- **B.** travelers checks, register checks and money orders held for sale to the public.





Named Insured is the entity named in Item 1. of the Policy Declarations.

**Other Property** means any tangible property other than **Money** and **Securities** that has intrinsic value. However, "**Other Property**" does not include any property listed in this **Coverage Part** as specifically not covered.

**Policy Period** means the period of time from the effective date and time of this Policy to the date and time of termination as shown in the Policy Declarations, or its earlier cancellation date. If the length of the **Policy Period** is the same as the **Policy Year**, the terms **Policy Period** and **Policy Year** are used interchangeably herein.

**Policy Year** means the period of one year following the effective date of the **Policy Period** or any subsequent oneyear anniversary thereof. As permitted by individual state law, a **Policy Year** may be extended or reduced by endorsement or by termination of the Policy.

**Prearranged Transfer** means an electronic transfer of **Money** or **Securities** which is part of a regular or scheduled series of electronic transfers, authorized by written agreement, to a designated **Financial Institution** specifying:

- A. the amount of Money or Securities to be transferred; and
- **B.** account number to be credited.

#### Premises means:

- A. the interior of that portion of any building the **Insured Entity** occupies in conducting the **Insured Entity's** business;
- B. as respects damage to Other Property only, the exterior of that portion of any building the Insured Entity occupies in conducting the Insured Entity's business; or
- C. with respect to Insuring Agreement A.1 only, the interior of that portion of any building a Client occupies in conducting their business or the interior of a Client's owned, leased or rented residence.

**Robbery** means the unlawful taking of specified property from the care and custody of any person by one who has:

- A. caused or threatened to cause that person bodily harm; or
- **B.** committed an unlawful act witnessed by that person.

Safe Burglary means the unlawful taking of:

- A. property from within a locked safe or vault by a person unlawfully entering the safe or vault as evidenced by marks of forcible entry upon its exterior; or
- B. a safe or vault from inside the Premises.

Securities means negotiable and non-negotiable instruments or contracts representing either Money or Other Property and includes:

- A. tokens, tickets, revenue and other stamps (whether represented by actual stamps or unused value in a meter) in current use; or
- B. evidences of debt issued in connection with credit, debit or charge cards, which cards are not issued by the Insured Entity.

#### However, Securities does not include Money.

**Subsidiary** means at policy inception, any entity owned or controlled by the **Named Insured**. For the purposes of this coverage, "owned and controlled" means any entity not specifically named on the Crime **Coverage Part** Declarations of which the **Named Insured** has more than 50% of the total assets and liabilities. This includes any joint venture, partnership or limited liability company, however, with respect to any joint venture coverage is provided only to the extent of the ownership interest held by any **Named Insured** listed on the Crime **Coverage Part** Declarations.

Theft means the unlawful taking of Money, Securities and Other Property to the deprivation of the Insured Entity by someone other than an Employee;





Transfer Agreement means a written agreement with any Financial Institution authorized to transfer Money and Securities at the Insured Entity's request.

# III. EXCLUSIONS

#### A. Exclusions Applicable to All Insuring Agreements

The Insurer does not cover any Loss sustained by the Insured Entity:

#### 1. Indirect Loss

as an indirect or consequential loss of any nature including, but not limited to:

- a. the **Insured Entity's** inability to realize income that the **Insured Entity** would have realized had there been no loss of, or damage to property that is covered under this **Coverage Part**; or
- b. payment of damages of any type for which the **Insured Entity** is legally liable. But, the Insurer will pay compensatory damages arising directly from a covered **Loss** under this **Coverage Part**;
- c. payment of costs, fees or other expenses the **Insured Entity** incurs in establishing either the existence or the amount of **Loss** under this **Coverage Part**, however, this exclusion does not apply to Supplementary Payment Proof of **Loss** Expenses as set forth in paragraph G. of Section **IV**, **LIMITS OF LIABILITY AND DEDUCTIBLE**; or
- d. amounts due to expenses related to any legal action, except as may be covered under Insuring Agreement B; or
- e. salaries, commissions, fees, bonuses, promotions, awards, profit sharing, pensions or other employee benefits earned in the normal course of employment.

# 2. Inventory or Profit of Loss Computations

the proof of which as to its existence or amount is dependent upon:

- a. an inventory computation; or
- b. a profit and loss computation.

However, where the **Insured Entity** establishes wholly apart from such computations that the **Insured Entity** has sustained **Loss** covered under any Insuring Agreement, then the **Insured Entity** may offer the **Insured Entity**'s inventory records and an actual physical count of inventory in support of other evidence as to the amount of **Loss** claimed;

#### 3. Nuclear Reaction

as a result of nuclear reaction, nuclear radiation or radioactive contamination;

#### 4. Seizure or Destruction of Property

as a result of seizure or destruction of property by order of any governmental authority;

# 5. Theft, Forgery, Alteration or Other Dishonest Act of the Insured Entity

as a result of **Theft**, **Employee Theft**, **Forgery**, **Alteration** or any other dishonest act committed by the **Insured Entity** or any of the **Insured Entity**'s partners, proprietors, **Employees**, **Managers**, **Members**, directors, trustees or authorized representatives whether acting alone or in collusion with others, and while performing services for the **Insured Entity** or otherwise,

except:

- i. as specifically provided under Insuring Agreements A., A.1. or B.;
- ii. with respect to Insuring Agreement B. only, when handling the personal accounts of the proprietor, any partner, any **Member**, or any officer of the **Insured Entity**;





# 6. Trade Secrets

as a result of loss of trade secrets, confidential processing methods, confidential information or intangible property of any kind;

# 7. Trading

as a result of trading in a genuine or fictitious account, whether or not on behalf of the **Insured Entity**, provided, however, this exclusion does not apply to **Loss** caused by **Employee Theft** which results in improper financial gain to such **Employee**. As used herein, "improper financial gain" does not include any salary or other benefits paid to the **Employee** in the course and scope of employment. However, this exclusion shall not apply to any **Employee Theft** with respect to an **Employee Benefit Plan**.

#### 8. War

as a result of war, whether or not declared, warlike action, insurrection, rebellion or revolution, or any related act or incident.

# B. Additional Exclusions Applicable to Insuring Agreement A. and Insuring Agreement A.1:

Insuring Agreement A. and Insuring Agreement A.1 do not apply to Loss sustained by the Insured Entity:

# 1. Canceled Insurance of an Employee

as a result of any act of the **Insured Entity's Employee** or an **Employee** of a predecessor in interest of the **Insured Entity**, for whom similar prior insurance has been canceled and not reinstated;

# 2. Contractual Liability

as a result of contractual or extra-contractual liability sustained by the **Insured Entity** in connection with the issuance of contracts, or purported contracts of insurance, indemnity or suretyship.

# C. Additional Exclusion Applicable to Insuring Agreement A.1 – Unidentified Employee

Insuring Agreement A.1 does not apply to Loss sustained by the Insured Entity as a result of any act of an unidentified Employee.

# D. Additional Exclusion Applicable to Insuring Agreement B.:

Insuring Agreement B. does not apply to **Loss** sustained by the **Insured Entity** as a result of use of any credit, debit or charge card if the **Insured Entity** has not fully complied with the provisions, conditions, or other terms upon which the card was issued.

# E. Additional Exclusions Applicable to Insuring Agreement C., Insuring Agreement D. and Insuring Agreement F.:

Insuring Agreement C., Insuring Agreement D. and Insuring Agreement F. do not apply to **Loss** sustained by the **Insured Entity**:

# 1. Accounting or Arithmetical Error

as a result of accounting or arithmetical errors or omissions;

2. Fire

as a result of loss of, or damage to, the **Premises** or **Other Property** as a direct result of fire, however caused; except for damage to a safe or vault otherwise covered under Insuring Agreement C., **THEFT**, **DISAPPEARANCE AND DESTRUCTION OF MONEY AND SECURITIES**;

#### 3. Money in Automated Teller Machine

involving **Money** in any automated teller machine unless the amount of **Money** contained in it is recorded by a continuous recording instrument;

# 4. Motor Vehicles, Trailers or Semi-Trailers





as a result of loss of, or damage to, motor vehicles, trailers or semi-trailers or equipment, and accessories to them;

#### 5. Precious Materials

as a result of loss of, or damage to, precious metals, precious or semi-precious stones, pearls, furs, or completed or partially completed articles made of, or containing such materials, that constitute the principal value of such articles, except as provided under Section IV. E. and F.

# 6. Surrender of Property

as a result of the giving or surrendering of property in any exchange or purchase;

# 7. Transferred Money, Securities and Other Property

involving **Money**, **Securities** and **Other Property** after it has been transferred or surrendered to a person or place outside the **Premises** or **Banking Premises** on the basis of unauthorized instructions, except for **Loss** under Insuring Agreement F., or as a result of a threat to do bodily harm to any person or damage to any property. However, this exclusion does not apply **Money**, **Securities** or **Other Property** while outside the **Premises** or **Banking Premises** in the care and custody of a **Messenger** if the **Insured Entity**:

- a. had no knowledge of any threat at the time the conveyance began; or
- b. had knowledge of a threat at the time the conveyance began, but the Loss was not related to the threat;

# 8. Vandalism or Malicious Mischief

as a result of loss of, or damage to, the **Premises** or to containers of **Money**, **Securities** or **Other Property** by vandalism or malicious mischief;

# 9. Voluntarily Parting with Title or Possession

as a result of the **Insured Entity**, or anyone acting on the **Insured Entity's** express or implied authority, being induced by any dishonest act to voluntarily part with title to or possession of any property.

# F. Additional Exclusions Applicable to Insuring Agreement A.:

The Insurer does not cover any **Loss** under Insuring Agreement A sustained by the **Insured Entity** for salaries, commissions, fees, bonuses, promotions, awards, profit sharing, pensions or other employee benefits earned in the normal course of employment.

# IV. LIMITS OF LIABILITY AND DEDUCTIBLE

Except as set forth in Section VI., INSURED SPONSORED ERISA PLANS, the limits of liability and deductibles are as follows:

# A. Limit of Liability

- 1. Per Loss The maximum Limit of Liability the Insurer will pay during the Policy Year for one Loss shall not exceed the applicable dollar amount set forth as "Per Loss Limit" in the Crime Coverage Part Declarations, Limit of Liability.
- In the Aggregate The maximum Limit of Liability the Insurer will pay during the Policy Year for all Loss shall not exceed the applicable dollar amount set forth as the Policy Period "Aggregate Limit" in the Crime Coverage Part Declarations, Limit of Liability.

#### B. All Loss Resulting From a Single Act or Series of Acts

All Loss

1. under Insuring Agreement A and A1, caused by or involving any **Employee**, acting alone or in collusion with other persons, or any group of **Employees** acting together, even if in collusion with other persons,





whether the result of a single act or multiple acts and whether or not sustained only during the **Policy Year**; or

- 2. under Insuring Agreement B, caused or contributed to, by any one person, acting alone or in collusion with others, or in which any such person is implicated, whether the **Loss** involves one or more instruments; or
- 3. under all other Insuring Agreements, caused by:
  - a. any single act, or series of related acts;
  - b. any act or acts involving one person, or a group of persons acting together, or
  - c. an act or event, or a series of related acts or events, not involving any identifiable person,

will be treated as a single Loss and the applicable Limit of Liability of this Coverage Part will apply, subject to Section V. CONDITIONS, paragraph D, Loss Sustained During Prior Policy.

# C. Non-Cumulation of Limit of Insurance

Regardless of the number of years this **Coverage Part** or similar insurance (whether issued on a "Loss Sustained" or "Loss Discovered" basis) issued by the Insurer remains in force or the number of premiums paid, the Limit of liability does not cumulate from **Policy Year** to **Policy Year**.

# D. Deductible Provision

The Insurer will not pay for **Loss** sustained under any Insuring Agreement unless the amount of such **Loss** exceeds the applicable deductible for that Insuring Agreement shown in the Crime **Coverage Part** Declarations. The Insurer will then pay for the amount of covered **Loss** in excess of the deductible subject to the Limit of Liability paragraph of this Section. If any **Loss** is covered partly by this **Coverage Part** and partly by any prior cancelled or terminated policy, the deductible applicable to that **Loss** covered by this **Coverage Part** shall be reduced by the applicable deductible of the preceding Policy.

In the event that more than one deductible amount under this **Coverage Part** applies to the same **Loss**, only the highest deductible amount will apply.

# E. Specific Limit of Insurance Insuring Agreement D.

Under Insuring Agreement D., the Insurer will only pay up to \$7,500 for any one **Loss** involving precious metals, precious or semi-precious stones, pearls, furs, or completed or partially completed articles made of or containing such materials that constitute the principal value of such articles. This limit is part of, and not in addition to, the Limit of Liability shown on the Crime **Coverage Part** Declarations.

# F. Specific Limit of Insurance: Under Insuring Agreement D. and Insuring Agreement F.

The Insurer will only pay up to \$7,500 for any one **Loss** involving manuscripts, drawings, or records of any kind or the cost of reconstructing them or reproducing any information contained in them. This limit applies independently to Insuring Agreement D. and Insuring Agreement F. This limit is part of, and not in addition to, the Limit of Liability shown on the Crime **Coverage Part** Declarations.

# G. Supplementary Payments – Proof of Loss Expenses

- Subject to the limits set forth in paragraph 2 and 3 below, the Insurer will pay for reasonable expense the Insured Entity incurs, with our consent, for assistance in establishing the nature, extent and amount of any Loss covered under any insuring agreement ("Proof of Loss Expenses"). This includes expense the Insured Entity incurs as a result of any audits or investigations conducted by its directors, trustees or Employees. The Insurer's consent will not be unreasonably withheld.
- 2. The maximum Limit of Liability the Insurer will pay for all such proof of loss expenses in any one **Loss** is the lesser of:
  - a. the "Per Loss" Limit of Liability shown as applicable to Proof of Loss Expenses in the Crime Coverage Part Declarations; or
  - b. 10% of the applicable Limit of Liability shown in the Crime **Coverage Part** Declarations.





- In the Aggregate The maximum Limit of Liability the Insurer will pay for all Proof of Loss Expenses incurred during the **Policy Period** shall not exceed the applicable dollar amount set forth as "Aggregate" in the Crime **Coverage Part** Declarations, Limit of Liability.
- 4. The Insurer will not pay for any such Proof of Loss Expenses in any one **Loss** unless the amount of the **Loss** exceeds:
  - a. the Deductible amount shown in the Crime **Coverage Part** Declarations as applicable to the Insuring Agreement involved in the **Loss**; and
  - b. the Deductible amount shown in the Crime Pack **Coverage Part** Declarations as applicable to Proof of Loss Expenses.

# V. CONDITIONS

# A. New Employees/New Employee Benefit Plans

# 1. New Employees or Premises

If, during the **Policy Period** the **Insured Entity** establishes any additional **Premises** or hires additional **Employees** other than as set forth in Section **XII. COVERAGE FOR NEW SUBSIDIARIES AND PLANS** of the General Terms and Conditions any insurance afforded for **Employees** and **Premises** shall also apply to those additional **Premises** and **Employees**.

# 2. New Employee Benefit Plans

If any Employee Benefit Plan is acquired by the Insured Entity during the Policy Period that is:

- a. sponsored and approved by the Insured Entity; and
- b. required to be bonded under the provisions of the Employee Retirement Income Security Act of 1974,

it shall be included as an **Insured Entity** under this **Coverage Part**.

#### **B. Joint Insured Entity**

- 1. If more than one **Insured Entity** is covered, the first **Named Insured** on the Policy Declarations will act for itself and for every other **Insured Entity** for all purposes of this **Coverage Part**. If the first **Named Insured** ceases to be covered, then the next **Named Insured** will become the first **Named Insured**, unless all other Joint **Insured Entities** are unnamed. In that case the **Named Insured** must, prior to termination of Insuring Agreement, provide notice to the Insurer designating the entity to be the **Named Insured**. If such notice is not provided coverage will terminate and the surviving entities may be considered for coverage under a new **Coverage Part**.
- 2. If the **Insured Entity** or partner, proprietor, **Member** or officer of that **Insured Entity** has knowledge of any information relevant to this insurance, that knowledge is considered knowledge of every **Insured Entity**.
- 3. An Employee of any Insured Entity is considered to be an Employee of every Insured Entity.
- 4. If this Coverage Part or any of its Insuring Agreements is canceled or terminated as to any Insured Entity, a Loss with respect to that Insured Entity is covered only if the Loss was Discovered during the period of time provided in the Condition entitled "When Loss must be Sustained and Discovered". However, this extended period to Discover Loss terminates as to that Insured Entity immediately upon the effective date of any other insurance obtained by that Insured Entity replacing in whole or in part the insurance afforded hereunder, whether or not such other insurance provides coverage for Loss or damage sustained prior to its effective date.
- 5. In the event **Loss** or damage is sustained by more than one **Insured Entity**, the Insurer will not pay more than if the **Loss** or damage was sustained by one **Insured Entity**.

# C. When Loss Must be Sustained and Discovered



Epack Extra CRIME COVERAGE PART

Except as provided in paragraph D. below, **Loss** is covered under this **Coverage Part** only if sustained on or after the effective date of this **Policy Period** and prior to the cancellation or termination of the **Policy Period** and **Discovered** no later than ninety (90) days (or one year with respect to any **Employee Benefit Plan**) from the expiration date of the **Policy Period**. However, with respect to any **Insured Entity** who obtains any other insurance replacing in whole or in part the insurance afforded by this **Coverage Part**, regardless of whether such insurance is obtained during or after the **Policy Period**, this extended period to **Discover Loss** terminates immediately upon the effective date of such other insurance, whether or not such other insurance provides coverage for **Loss** sustained prior to its effective date.

# D. Loss Sustained During Prior Policy

- 1. If the **Insured Entity**, or a predecessor in interest, sustained a **Loss** that could have been recovered under a prior policy except that the time within which to **Discover** the **Loss** under such prior policy had expired, then the Insurer will pay for it under this policy, provided:
  - a. this policy became effective at the time of cancellation or termination of such prior policy; and
  - b. the Loss would have been covered by this Coverage Part had it been in effect at the time of such Loss.
- 2. The limit of Liability available under this Condition is part of, and not in addition to, the limits of liability applicable to this **Coverage Part** and is limited to:
  - a. the highest single Limit of Liability of the amount recoverable under:
    - i. this policy as of its effective date; or
    - ii. the prior policy had it remained in effect where such prior policy was issued by the Insurer or any affiliate of the Insurer.
  - b. the lesser of the single Limit of Liability recoverable under:
    - i. this policy as of its effective date; or
    - ii. the prior policy had it remained in effect where such prior policy was not issued by the Insurer or any of its affiliates.

# E. Loss Covered Under This Insurance and Prior Insurance Issued by the Insurer or Any Affiliate of the Insurer

If the **Insured Entity Discovers** covered **Loss** during the **Policy Period** resulting directly from an act or series of acts that took place partly during the **Policy Period** and partly during the policy period of any prior canceled or terminated policy that the Insurer or any affiliate issued to the **Insured Entity** or any predecessor in interest, the most the Insurer will pay is the larger of the amount recoverable under this policy or the prior policy.

# F. Examination of the Insured Entity's Books and Records

The Insurer may examine and audit the **Insured Entity's** books and records as they relate to this **Coverage Part** at any time during the **Policy Period** and up to three years afterward. The **Insured Entity** must keep records of all property covered under this **Coverage Part** so that the Insurer can verify the amount of any **Loss** or damage.

# G. Inspections and Surveys

The Insurer has the right but is not obligated to:

- 1. make inspections and surveys at any time;
- 2. give the **Insured Entity** reports on the conditions the Insurer finds; and
- 3. recommend changes.

Any inspections, surveys, reports or recommendations relate only to insurability and the premiums to be charged. The Insurer does not make safety inspections. The Insurer does not undertake to perform the duty of





any person or organization to provide for the health and safety of workers or the public. Further, the Insurer does not warrant that conditions are safe or healthful or comply with laws, regulations, codes or standards. This does not apply to any inspections, surveys, reports or recommendations the Insurer may make relative to certification, under state or municipal statutes, ordinances or regulations, of boilers, pressure vessels, or elevators.

This condition applies not only to the Insurer, but also to any rating or advisory service or similar organization which makes insurance inspections, surveys, reports or recommendations.

# H. Loss or Damage Covered Under More Than One Insuring Agreement Under This Coverage Part

If two or more Insuring Agreements of this **Coverage Part** apply to the same **Loss** or damage, the Insurer will pay the lesser of:

- 1. the actual amount of the Loss or damage; or
- 2. the sum of the limits of liability applicable to those Insuring Agreements.

#### I. Other Insurance

This **Coverage Part** does not apply to **Loss** or damage recoverable or recovered under any other insurance or indemnity. However, if the limit of the other insurance or indemnity is insufficient to cover the entire amount of the **Loss** or damage, this **Coverage Part** will apply to that part of the **Loss** or damage, other than that falling within any deductible, not recoverable or recovered under the other insurance or indemnity, but not more than the applicable Limit of Liability.

# J. Ownership of Property; Interests Covered

The Money, Securities and Other Property covered under this Coverage Part is limited to such property:

- 1. that the Insured Entity owns or leases;
- 2. that the Insured Entity holds for others; or,
- 3. owned and held by someone other than the **Insured Entity** under circumstances which make the **Insured Entity** responsible for the property prior to the occurrence of **Loss**.

Solely with respect to an **Employee Benefit Plan**, the **Money**, **Securities** and **Other Property** covered under this **Coverage Part** is limited to all funds or property that the **Employee Benefit Plan** uses or may use as a source for the payment of benefits to plan participants or beneficiaries, as described by the Employee Retirement Income Security Act of 1974 (ERISA), any amendments thereto and any regulations promulgated thereunder.

However, this insurance is for the **Insured's Entity** benefit only. It provides no rights or benefits to any **Clients** or to any other person or organization.

# K. Premiums

The first **Named Insured** shown in the Policy Declarations is responsible for the payment of all premiums and will be the payee for any return premiums the Insurer pays.

# L. Transfer of the Insured Entity's Rights and Duties Under This Coverage Part

The **Insured Entity's** rights and duties under this **Coverage Part** may not be transferred without the Insurer's written consent.

#### M. Concealment, Misrepresentation or Fraud

This **Coverage Part** is void in any case of fraud by the **Insured Entity** as it relates to this **Coverage Part** at any time. It is also void if the **Insured Entity**, at any time, intentionally conceals or misrepresents a material fact concerning:

- 1. this insurance;
- 2. the Money, Securities or Other Property;





- 3. the Insured Entity interest in the Money, Securities or Other Property; or
- 4. a claim under this **Coverage Part**.

# N. Duties In The Event of Loss

After **Discovery** of **Loss** or a situation that may result in covered **Loss**, the **Insured Entity** must:

- 1. provide written notice as soon as possible to the address specified on the Policy Declarations;
- notify the law enforcement authorities, if the Insured Entity has reason to believe that any loss or damage (except for loss or damage under Insuring Agreement A., Insuring Agreement A.1 or Insuring Agreement B.) involves a violation of law;
- 3. submit to examination under oath at the Insurer's request and give the Insurer a signed statement of the **Insured Entity's** answers;
- give the Insurer a detailed, sworn proof of Loss within 120 days. Proof of Loss under Insuring Agreement
  B. must include an affidavit of Forgery setting forth the amount and cause of loss or damage and (1) the
  original instruments or (2) copy of the instruments involved in that loss or damage if the originals are
  unavailable, and,
- 5. cooperate with the Insurer in the investigation and settlement of any claim.

# O. Valuation-Settlement

- 1. Subject to the applicable Limit of Liability the Insurer will pay for Loss sustained by the Insured Entity:
  - a. due to loss of or damage to **Money** but only up to and including its face value. The Insurer may, at the Insurer's option, pay for loss of **Money** issued by any country other than the United States of America
    - i. at face value in the Money issued by that country; or
    - ii. in the United States of America dollar equivalent determined by the rate of exchange on the day the **Loss** was discovered based on foreign exchange selling rates as published in that day's "Wall Street Journal".
  - b. due to loss of, or damage to, **Securities** but only up to and including their value at the close of business on the day the **Loss** was **Discovered**. The Insurer may, at the Insurer's option:
    - i. pay the value of such **Securities** or replace them in kind, in which event the **Insured Entity** must assign to the Insurer all the **Insured Entity's** rights, title and interest in and to those **Securities**; or
    - ii. pay the cost of any Lost Securities Bond required in connection with issuing duplicates of the **Securities**. However, the Insurer will be liable only for the payment of so much of the cost of the bond as would be charged for a bond having a penalty not exceeding the lesser of the value of the **Securities** at the close of business on the day the **Loss** was discovered or the Limit of Liability.
  - c. due to loss of, or damage to, **Other Property** or damage to the **Premises** for not more than the:
    - i. actual cash value of the property on the day the Loss or damage was discovered;
    - ii. cost of repairing the property or Premises; or
    - iii. cost of replacing the property with property of like kind and quality.

The Insurer may, at the Insurer's option, pay the actual cash value of the property or repair or replace it. If the Insurer cannot agree with the **Insured Entity** upon the actual cash value or the cost of repair or replacement, the value or cost will be determined by arbitration.

- 2. The Insurer may, at the Insurer's option, pay for covered **Loss** sustained by the **Insured Entity** due to loss of, or damage to, property other than **Money**:
  - a. in the Money of the country in which the Loss occurred; or





- b. in the United States of America dollar equivalent of the **Money** of the country in which the **Loss** occurred determined by the rate of exchange on the day the **Loss** was discovered based on the foreign exchange selling rates as published in that day's "Wall Street Journal".
- 3. Any property that the Insurer pays for or replace becomes the Insurer's property.

# P. Recoveries

- 1. Any recoveries, less the cost of obtaining them, made after settlement of **Loss** or damage covered by this **Coverage Part** will be distributed as follows:
  - a. to the **Insured Entity**, until the **Insured Entity** is fully reimbursed for any **Loss** or damage that the **Insured Entity** sustains that exceeds the Limit of Liability and the Deductible amount, if any;
  - b. then to the Insurer, until the Insurer is reimbursed for the settlement made; and,
  - c. then to the **Insured Entity**, until the **Insured Entity** is reimbursed for that part of the **Loss** or damage equal to the Deductible amount, if any.
- 2. Recoveries do not include any recovery:
  - a. from insurance, suretyship, reinsurance, security or indemnity taken for the Insurer's benefit; or
  - b. of original Securities after duplicates of them have been issued.

# Q. Transfer the Insured Entity's Rights of Recovery Against Others to the Insurer

The **Insured Entity** must transfer to the Insurer all the **Insured Entity's** rights of recovery against any person or organization for any **Loss** the **Insured Entity** sustained and for which the Insurer has paid or settled. The **Insured Entity** must also do everything necessary to secure those rights and do nothing after **Loss** to impair them.

# R. Legal Action Against the Insurer

No suit, action or legal proceeding may be brought hereunder by anyone other than the **Insured Entity**. The **Insured Entity** may not bring any legal action against the Insurer involving **Loss** (1) unless the **Insured Entity** has complied with all the terms of this Policy; (2) until 90 days after the **Insured Entity** has filed proof of **Loss** with the Insurer; and, (3) unless brought within 2 years from the date the **Insured Entity Discovers** the **Loss**. However, if any law prohibits such time limitation then the limitation is amended to equal the minimum time limitation required by such law.

# S. Termination of Coverage as Respects Acts of Any Employee

Coverage under any Insuring Agreement is terminated with respect to any **Employee**:

- 1. immediately upon **Discovery** of any dishonest act:
  - a. committed by that **Employee** while employed by the **Insured Entity**, or
  - committed by that Employee prior to becoming employed by the Insured Entity, provided dishonest acts committed prior to becoming employed by the Insured Entity resulted in a loss equal to or exceeding \$10,000;

provided that such **Discovery** was made by the **Insured Entity** or any of the **Insured Entity's Employees**, partners, proprietors ,**Members**, **Managers**, officers, directors or trustees, not in collusion with the **Employee** who committed such act,

2. on the date specified in the notice mailed to the **Named Insured**. That date will be at least 60 days after the date of mailing.

# VI. INSURED SPONSORED ERISA PLANS

In compliance with certain provisions of the Employee Retirement Income Security Act of 1974 (ERISA):





- A. If the first **Named Insured** is an entity other than an **Employee Benefit Plan**, any payment made by the Insurer will be made jointly to the first **Named Insured** and to the **Employee Benefit Plan** that sustained the **Loss**.
- B. If two or more Employee Benefit Plans are insured under this Coverage Part, any payment the Insurer makes for Loss:
  - 1. sustained by two or more Employee Benefit Plans; or
  - 2. of commingled funds or other property of two or more Employee Benefit Plans

is to be shared by each **Employee Benefit Plan** sustaining **Loss** in the proportion that the amount of insurance required for each such **Employee Benefit Plan** under ERISA bears to the total of such payments.

- C. The deductible applicable to Insuring Agreement A. does not apply to Loss sustained by any Employee Benefit Plan subject to ERISA which is insured under this Coverage Part.
- D. The first Named Insured must purchase a Limit of Liability applicable to Insuring Agreement A. that is at least equal to the minimum amount required by ERISA for any Employee Benefit Plans. If Employee Benefit Plans are insured jointly with any other entity under this Coverage Part the limit must be at least equal to the minimum amount required by ERISA if each Employee Benefit Plan were insured independently. If, during the Policy Period, it is determined that the applicable Limit of Liability as set forth in the Declarations was less than the amounts required by ERISA on the effective date of this Policy, then, at the request of the first Named Insured during the Policy Period, and subject to the payment of any additional premium, the applicable Limit of Liability may be amended to equal the minimum amount required by ERISA.